



**BY E-MAIL**

May 8, 2025

Adam Pappas  
Director of Regulatory, Supply Chain & Capital Planning  
Burlington Hydro Inc.  
1340 Brant Street  
Burlington, Ontario L7R 3Z7  
[apappas@burlingtonhydro.com](mailto:apappas@burlingtonhydro.com)

**LETTER OF DIRECTION**

Dear Adam Pappas:

**Re: Burlington Hydro Inc. (Burlington Hydro)  
2026 Cost of Service Application  
Ontario Energy Board File Number: EB-2025-0051**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Burlington Hydro's application for 2026 Cost of Service Application (Notice). The Notice will be published by the OEB in both online and hard copy newspapers, in accordance with directions to the OEB's media agent which were copied to you. The OEB will be posting the online ad on its social media channel X (formerly Twitter). Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **May 16, 2025**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at [registrar@oeb.ca](mailto:registrar@oeb.ca).

You are directed:

1. To post the enclosed Notice, the application and evidence, and any amendments thereto, on Burlington Hydro's website.
2. To arrange for the service of the enclosed Notice, the application and evidence on all intervenors in past proceeding EB-2020-0007.
3. To arrange for service of the enclosed Notice on customers for whom Burlington Hydro has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

a) "Burlington Hydro Inc. has applied to the Ontario Energy Board to

change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

The email must include the words "Notice of Hearing" within the email subject line and provide a link to the Notice as posted on Burlington Hydro's website posted in accordance with paragraph 1.

4. To post the following message if Burlington Hydro has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
  - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."

The post is required to include the Online Ad and to provide a link to the Notice as posted on Burlington Hydro's website in accordance with paragraph 1. Please tag @OntEnergyBoard on X (formerly Twitter) and @OntarioEnergyBoard on LinkedIn when posting on these social media platforms. The OEB does not have a Facebook or Instagram account.

5. To provide a copy of the Notice, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notice other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi  
Registrar

Enclosed:

- Notice
- Online Ad
- Media estimate

cc: Charles Keizer, Torys LLP