



BY E-MAIL

May 9, 2025

April Barrie
Director, Regulatory Affairs
Hydro Ottawa Limited
2711 Hunt Club Road, PO Box 8700
Ottawa, Ontario K1G 3S4
RegulatoryAffairs@HydroOttawa.com

LETTER OF DIRECTION

Dear April Barrie:

**Re: Hydro Ottawa Limited (Hydro Ottawa)
2026 Custom Incentive Regulation (Custom IR) Application
Ontario Energy Board File Number: EB-2024-0115**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Hydro Ottawa's 2026 Custom IR application (Notice). The English and French versions of the Notice will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **May 14, 2025**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed English and French versions of the Notices, the application and evidence, and any amendments thereto, on Hydro Ottawa's website.
2. To arrange for the service of the enclosed English and French versions of the Notices, the application and evidence on all intervenors in Hydro Ottawa's past proceeding EB-2019-0261.
3. To arrange for service of the enclosed English and French versions of the Notices on customers for whom Hydro Ottawa has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

"Hydro Ottawa Limited has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn

more and to find out how you can participate in the Ontario Energy Board's hearing."

« Hydro Ottawa Limited avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin modifier nos tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. »

The email must include the words "Notice of Hearing / l'avis d'audience" within the email subject line and provide a link to the Notices as posted on Hydro Ottawa's website posted in accordance with paragraph 1.

4. To post the following message if Hydro Ottawa has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."
 - b) « Nous avons déposé une requête auprès de @OntEnergyBoard afin modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. »

The posts are required to include the Bigbox Ad and to provide a link to the English and French versions of the Notices as posted on Hydro Ottawa's website in accordance with paragraph 1.

5. To provide a copy of the English and French versions of the Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi
Registrar

Enclosed:

- English and French Notices
- English and French Big Box Ads
- Media estimate

cc: Charles Keizer, Legal Counsel, Torys LLP, ckeizer@torys.com