

-- Name --

Genevieve Bigras

-- Do you reside in the impacted service area? -- Yes

-- Comments --

As wages stagnate, families struggle and your service remains the same, it's hard to see what kind of benefits these rate changes will bring to the consumer, if any. With an incredibly cryptic notice, the company's hope is that the average consumer won't bother to check the details. Those that do, are left digging. Please provide a transparent plan and properly explain yourselves to the consumer, laying out what, where and WHY any changes are taking place.

Thank you