- Letter of Comment - EB-2024-0115

-- Name --PM Powder

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I am writing to express my deep concern and opposition to the proposed increase in electricity rates.

There has been no meaningful explanation provided as to why this rate hike is necessary, nor any transparency about what benefits—if any—customers can expect in return. As a paying customer, I believe we deserve to understand how our increased contributions will be used and how they will improve the service or infrastructure we rely on.

What's even more troubling is the timing. Families across the province are already struggling—grappling with rising food prices, housing costs, and overall economic uncertainty. Many are barely managing to keep a roof over their heads and food on the table. To now ask people to pay more for such a basic necessity as electricity feels not only unreasonable but out of touch with the realities facing everyday households.

Raising hydro rates in this climate is not just a financial burden—it's a moral failure to consider the wellbeing of the people you serve. I urge you to reconsider this increase and instead focus on transparency, efficiency, and supporting the communities who rely on you.