

-- Name --

Soojin Kim

-- Do you reside in the impacted service area? -- Yes

-- Comments --

To Whom It May Concern,

I am writing as a resident and customer of Hydro Ottawa to express my deep concern regarding the proposed electricity distribution rate increases outlined in application EB-2024-0115.

As it stands, the cost of living has already become unmanageable for many of us. Groceries, rent, fuel, and essential services have all increased significantly over the past few years, putting incredible strain on working families and vulnerable members of our community. For many households, electricity is not a luxury—it's a necessity. Heating, lighting, refrigeration, and the ability to work or study from home all depend on it.

An additional \$6.08 per month for residential users, and even higher increases for small businesses, may seem modest on paper, but for low- to middle-income families who are already struggling, it is yet another burden. Every dollar matters.

We understand that utility companies need to maintain and improve infrastructure, but these goals must be balanced with the financial realities faced by customers. Rate increases of this nature should not come at the cost of basic affordability for the people you serve.

I urge the Ontario Energy Board to consider the real-life impact of this increase and to reject or reduce the proposed rate hike. Our communities simply cannot afford another added pressure.

Sincerely,

Soojin Kim