

-- Name --

Steve Kemp

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I'm writing as a concerned customer regarding the rate application EB-2024-0115 submitted by [Name of Hydro Company]. I appreciate the work that goes into maintaining and improving our electricity infrastructure, but I'm finding it difficult to fully understand the justification for the proposed rate increases.

From the materials provided, it's not entirely clear:

Why the increases are necessary at this time

What specific improvements or benefits ratepayers will see

How affordability for customers—especially those on fixed or low incomes—is being considered

As a resident and ratepayer, I respectfully urge the Board to scrutinize this application closely. If approved, I hope that any increase is minimal, transparent, and clearly tied to tangible public benefit.

I also encourage the OEB and the utility to improve communication with the public. Clearer explanations—ideally in plain language—would go a long way in helping the public engage meaningfully in these processes.

Thank you for considering my comments.

Sincerely,

Steve Kemp