

Letter of Comment - EB-2024-0115

-- Name --

Akin Ozturk

-- Do you reside in the impacted service area? -- Yes

-- Comments --

To Whom it May Concern,

Thank you for this opportunity to comment and provide feedback on this hearing. I believe it to be a crucial step in a case of public interest and I am truly grateful to have this opportunity to put my concerns forward for consideration.

As a member of the Canadian public, I am not surprised but am disturbed by this application. Increasing rates on something as essential as electricity and power is not only tone-deaf when we are in a cost-of-living crisis, but is quite frankly abusive of Hydro Ottawa as I'm sure they're well aware of the essential position they hold within our communities. Allowing Hydro Ottawa to adjust their rates, while also enabling them to adjust their various fees presents a clear intention to generate additional income in a time when bills continue to stack for the average consumer. In addition, I do not believe that the service has improved. While I am glad to report that their response seems to have gotten better over the years, I still find that my region (in Richmond) does frequently lose power. While I understand that Hydro Ottawa is not in control of unpredictable weather, they are very knowledgeable on the fact that most residents don't have a choice in choosing their power provider.

I do not believe their service is worthy of a price increase, and am of the opinion that this is an unfair and unwarranted increase, especially given the state of things in our city and country as a whole.

I appreciate your time and once again am grateful for the opportunity.

Kind regards,

Akin Ozturk