

Letter of Comment - EB-2024-0115

-- Name --

Junko Curley

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I am writing to express my disappointment and concern regarding the recent announcement that Hydro Ottawa will be raising its fees once again. As a resident and customer, I find these frequent increases difficult to justify, especially given the already high cost of living.

Many households, including mine, are doing their best to conserve energy and manage monthly expenses. Continued rate hikes place additional strain on families and individuals who are simply trying to get by. It feels unfair and disheartening to see these increases happening repeatedly without noticeable improvements in service.

I urge Hydro Ottawa to reconsider the impact these rising fees have on everyday people and to explore alternative solutions that do not burden customers further.