

Letter of Comment - EB-2024-0115

-- Name --

Peter Griffiths

-- Do you reside in the impacted service area? -- Yes

-- Comments --

It is difficult for me to comment on this proposed increase in rates as they are not being presented in a fashion consistent with the rates on our monthly hydro bills. Our monthly bill has the rates as:
Off-peak 283.735660 kWh @ \$0.076000/kWh \$21.56 Mid-peak 57.897493 kWh @ \$0.122000/kWh \$7.06 On-peak 76.369347 kWh @ \$0.158000/kWh \$12.07 In order to understand the submission by Hydro Ottawa, citizens need to be provide the details of the Before and After figures so they can determine the percentage increase being proposed. Without this key information, this application is near meaningless and becomes a rubber stamp.

In the absence of meaningful information, I wish to protest this increase as an unnecessary and badly times burden on the citizens receiving services from Hydro Ottawa. With inflation, tariffs and other economic storms hitting Canadians, it is time Hydro Ottawa revised its profit requirements from the likely 100%+ to something more reasonable in the 25% range and stop profiting off the backs of Canadians for what is a Canadian utility company.

I would also like an explanation for the increase and what are the drivers for these proposed cost/rate increases. Hydro Ottawa must be held accountable for any rate increase and demonstrating that they are running this service efficiently with cost savings in mind at all steps of service delivery. If Hydro Ottawa is like any other bureaucracy, there is a bloated exec rank getting huge six figure or higher incomes (when you include bonuses). I would submit the org structure needs to be reviewed and bloated upper ranks removed and decision making streamlined to put decision making at the manager levels, so the exec ranks can focus on strategic planning and not day-to-day operations. And this is NOT an opportunity to trim the working ranks! It needs to be focused on getting rid of bloated exec ranks!

Looking forward to hearing back from someone on providing more meaningful data in these submissions so that we can see what type of hike is being proposed and what the actual and percentage changes are so that the citizens affected by these decisions can assess the impacts before it becomes a fait d'accomplil.