

Letter of Comment - EB-2024-0115

-- Name --

Peter Nardi

-- Do you reside in the impacted service area? -- No

-- Comments --

The communication from Hydro Ottawa to their clients regarding this request is abysmal. No explanation in practical terms of what it means for clients in terms of billing or why this change is necessary (e.g., improve infrastructure?). If they can't do these basic things - they should not be trusted to implement the new proposed rates.