Letter of Comment - EB-2024-0115

-- Name --

Ryan Charlebois

- -- Do you reside in the impacted service area? -- Yes
- -- Comments --

The email to residents in the area was very unclear and undetailed. I think this is very underhanded especially when you are increasing rates by a large amount approx 180\$ a year.

What do residents get for these increases? My power has historically gone out quite often and for long periods of time, sometimes even days at a time.

Families are already struggling enough with the economy in dire straits, this is not the time to increase hydro rates for your customers, especially when there is no clear indication what the benefits will be besides lining executives pockets.

We vote no.

Jade & Ryan Charlebois