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-- Name --

Karishma Shah

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Dear Ontario Energy Board,

I am writing as a concerned customer of Burlington Hydro regarding the anticipated increase in distribution charges set to take effect in January 2026.

I would like to express my opposition to this proposed rate increase. Over the past few years, Burlington Hydro has implemented multiple rate increases—most recently in January 2024 and May 2023. While I understand the importance of maintaining and upgrading electricity infrastructure, the cumulative impact of these frequent increases is becoming unsustainable for many residents, including myself.

The cost of living has risen significantly, and household budgets are already stretched by inflation, housing costs, and other essential services. Adding yet another increase in electricity distribution fees will place an additional burden on families and individuals who are already struggling to make ends meet.

Furthermore, there has been limited transparency regarding the long-term cost-saving benefits or measurable service improvements from the previous rate hikes. Before any further increases are approved, I believe customers deserve a clear explanation of how past increases have been used, and how this new proposed increase will provide value beyond simply covering operational expenses.

I respectfully urge the Ontario Energy Board to scrutinize this rate application closely and consider the financial strain it imposes on average consumers. In my view, Burlington Hydro should prioritize operational efficiency and cost management before shifting additional costs onto customers.

Thank you for the opportunity to share my views.

Sincerely,