

Letter of Comment - EB-2024-0115

-- Name --

Pamela El-Feghaly

-- Do you reside in the impacted service area? -- Yes

-- Comments --

May 26, 2025

Ontario Energy Board

Utility rates & tariffs review committee

To whom it may concern:

RE: Consideration for Hydro Ottawa Rates Review Proposal On behalf of the Pineview Community Association (PCA), I am writing to formally express our community's deep concern regarding Hydro Ottawa's proposed distribution and electricity rate increases, as outlined in case #EB-2024-0115.

Considering rising costs of living, families in our community are already under immense pressure from record inflation, housing costs, and job instability. Many residents are managing on fixed incomes, and this kind of rate hike is not just inconvenient — it's a potential tipping point. It could mean deciding between paying the power bill or buying groceries, covering a child's needs, or filling a prescription.

Electricity is not a luxury; it is a basic necessity. These increases, particularly when stacked in consecutive years, feel both disproportionate and punitive — especially when spread across a five-year horizon that offers little relief or protection to consumers.

Our recommendation

In view of these potential implications, the Pineview Community Association strongly advises that the Ontario Energy Board rejects the proposed structure of these rate increases in their current form. At minimum, we recommend that the Board require Hydro Ottawa to revise the application to spread cost recovery over a longer, more equitable time frame. A gradual approach would be less harmful to ratepayers and more reflective of the social and economic realities facing our community today.

Thank you for the opportunity to comment with our community concerns regarding hydro utility rates. I am happy to discuss or expand on any of these issues for our residents should you wish to engage further -

Sincerely,

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Pam El-Feghaly, President, PCA

On behalf of the Pineview Community Association Board & Members