## Redacted - Letter of Comment - EB-2025-0014

-- Name --SOUMENDU BASU

- -- Do you reside in the impacted service area? -- Yes
- -- Comments --

Dear Board,

Electricity being a basic need of humans and society, in my opinion, the provider should not charge the additional cost of operational effectiveness to end customers. In any case, the operational effectiveness achieved through upgrade should reduce electricity cost for consumers. In my opinion Government should come in to rescue if provider company is out of options to cover the cost of operational effectiveness to serve its consumers better. I vote against the consumer cost increment for Oshawa residents electricity consumption.