

# Aiken & Associates

578 McNaughton Ave. West  
Chatham, Ontario, N7L 4J6

Phone: (519) 351-8624

E-mail: [randy.aiken@sympatico.ca](mailto:randy.aiken@sympatico.ca)

May 12, 2025

Ms. Nancy Marconi  
Registrar  
Ontario Energy Board  
2300 Yonge Street  
27<sup>th</sup> Floor  
Toronto, Ontario, M4P 1E4

Dear Ms. Marconi:

**Re: EB-2023-0345 – Review of Consumer Protection Framework for Customers of Unit Sub-Meter Providers (USMPs) - Cost Claim of LPMA**

Attached is the cost claim of the London Property Management Association (LPMA) for the above noted consultation.

If you have any questions, please give me a call at (519) 351-8624.

Sincerely,

Randy Aiken  
Aiken & Associates

cc: Richie Anand, LPMA  
Licensed USMPs

# EB-2023-0345 : 1 : Randy Aiken

COST CLAIM NUMBER  
2712

SUBMISSION DEADLINE DATE  
May 15, 2025

CLAIM STATUS  
Approved by Finance

EB#  
EB-2023-0345: Initiatives: Regulatory Direction  
and Oversight: Ontario Energy Board

OTHER EB#S

PHASE #\*  
1

INTERVENOR  
Aiken, Randy; +1 (519) 351-8624  
randy.aiken@sympatico.ca

INTERVENOR COMPANY\*  
London Property Management  
Association, London: Corporation

INTERVENOR TYPE  
Unregistered

HST RATE ONTARIO  
0.00

EXCHANGE RATE

COUNTRY

HST NUMBER

LATE SUBMISSION ALLOWED  
No

EXTENSION DEADLINE DATE

## PARTICIPANTS

New	Non-Filing Participant First, Last Name	Filing Participant	Total (\$)	Total Hours	Participant Claim Status
No	,	Aiken, Randy; +1 (519) 351-8624 randy.aiken@sympatico.ca	2,311.98	6.20	Submitted

## ATTACHMENTS

Attachment	Document Type	Import Message
LPMA EB-2023-0345 Cost Claim 051220251346.pdf		
Cover Letter - EB-2023-0345.pdf	Cover Letter	
LPMA EB-2023-0345 Cost Claim 051220251401.pdf		

TOTAL LEGAL/CONSULTANT/OTHER FEES  
2,046.00

TOTAL DISBURSEMENTS  
0.00

TOTAL HST  
265.98

TOTAL CLAIM  
2,311.98

TOTAL AMOUNT AWARDED

TOTAL HOURS CLAIMED  
6.20

TOTAL HOURS DISALLOWED

REASON FOR  
DISALLOWANCE

REASON FOR  
DISALLOWANCE - 2

REASON FOR  
DISALLOWANCE - 3

MAKE CHEQUE PAYABLE TO  
London Property Management Association

SEND PAYMENT TO ADDRESS

ATTENTION

460 Berkshire Drive  
Unit 102  
London, ON  
N6J 3S1

Tina Potter

**SUBMIT SECTION**

I am a representative of the Party. I have examined all of the documentation in support of this cost claim. The costs incurred and time spent are directly related to the Party's participation in the OEB Process referred to above.

This cost claim does not include any costs for work done, or time spent, by a person that is an employee or officer of the Party as described in section 6.05 and 6.09 of the OEB's Practice Direction on Cost Awards.

The information (fees and disbursements) filed in this cost claim is complete and accurate and in accordance with the OEB's Practice Direction for Cost Awards and Appendix A, the Cost Awards Tariff.

**SUBMITTED BY**  
Randy Aiken

**DATE SUBMITTED**  
May 12, 2025

**CASE**  
EB-2023-0345: Initiatives:  
Regulatory Direction and  
Oversight: Ontario Energy Board

**COST CLAIM**  
EB-2023-0345 : 1 : Randy  
Aiken

**INTERVENOR NAME**  
Aiken, Randy; +1 (519)  
351-8624  
randy.aiken@sympatico.ca

**PARTICIPANT  
CLAIM STATUS**  
Submitted

**FILING PARTICIPANT**  
Aiken, Randy; +1 (519) 351-8624  
randy.aiken@sympatico.ca

**NEW  
PARTICIPANT**  
No

**NON-FILING  
PARTICIPANT F. NAME**

**NON-FILING  
PARTICIPANT L. NAME**

**SERVICE PROVIDER TYPE\***  
Consultant

**YEAR CALLED TO BAR\***

**COMPLETED YEARS  
PRACTICING/YEARS OF  
RELEVANT EXPERIENCE\***  
38

**HOURLY RATE**  
330

**HST RATE CHARGED\***  
13.00

**CV STATUS (FOR  
CONSULTANT/ANALYST)**  
CV Provided within Previous  
24 Months

**LAST CV DATE**  
April 09, 2024

**OVERRIDE  
HOURLY RATE**  
No

**HST NUMBER**

**HEARINGS**  
No

**CONSULTATIONS**  
Yes

**DISBURSEMENTS**  
No

**CONSULTATION**

**Consultation  
Hours**  
6.20

**Consultations  
Subtotal (\$)**  
2,046.00

**Consultations  
Total Tax (\$)**  
265.98

**Consultations  
Total (\$)**  
2,311.98

<u>Description</u>	<u>Maximum Hours</u>	<u>Hours</u>	<u>Hourly Rate</u>	<u>Sub Total</u>	<u>HST Rate</u>	<u>HST</u>	<u>Total</u>
1 Groupn 2 - Preparation and Meeting - May 16, 2024	8.00		330		13.00		
2 Group 3 - Preparation and Meeting - May 23, 2024	8.00	2.80	330	924.00	13.00	120.12	1,044.12
3 Written Comments on the Proposed USM Code Amendments - December 5, 2024	8.00	3.40	330	1,122.00	13.00	145.86	1,267.86
<b>Total Legal/Consultant Fees</b>		<b>6.20</b>		<b>2,046.00</b>		<b>265.98</b>	<b>2,311.98</b>

## Attachments

<u>Attachment</u>	<u>Document Type</u>	<u>Import Message</u>
LPMA - EB-2023-0345.pdf	Invoice	
Randy Aiken - Time Docket - EB-2023-0345 - USM Code Review.pdf	Time Docket	

---

## Hearings, Consultations, Disbursements Attachments

<u>Attachment</u>	<u>Document Type</u>	<u>Claim Type</u>	<u>Import Message</u>
LPMA - EB-2023-0345.pdf	Invoice	Consultations	
Randy Aiken - Time Docket - EB-2023-0345 - USM Code Review.pdf	Time Docket	Consultations	

Consultant: Randy Aiken  
OEB Proceeding: EB-2023-0345 - Review of Consumer Protection Framework for Customers  
of Unit Sub-Meter Providers (USMPs)

May 16, 2024	2.8	Attendance at Stakeholder meeting
Dec. 12, 2024	2.2	Review of Notice of Proposal & USMP Report
Jan. 13, 2025	<u>1.2</u>	Preparation of comments on Notice of Proposal
	<b>6.2</b>	<b>TOTAL HOURS</b>



<b>PROJECT</b>
EB-2023-0345 - Review of Consumer Protection Framework for Customers of Unit Sub-Meter Providers (USMPs)
Page 2 of 2

DATE	HOURS	DESCRIPTION	RATE	TOTAL
<u>EXPENSES</u>				
<u>Travel - Car</u>				
		Sub-Total - Travel - Car		0.00
<u>Travel - Other</u>				
		Sub-Total - Travel - Other		0.00
<u>Accomodation</u>				
		Sub-Total - Accomodation		0.00
<u>Meals</u>				
		Sub-Total - Meals		0.00
<u>SUMMARY</u>				
		<b>TOTAL FEES AND EXPENSES</b>		<b>2,046.00</b>
<u>HST DETAIL</u>				
		Consulting Fees (@ 13.0%)		265.98
		Travel - Car (@ 13.0%)		0.00
		Travel - Other (@ 13.0%)		0.00
		Accomodation (@ 13.0%)		0.00
		Meals (@ 13.0%)		0.00
		<b>TOTAL HST</b>		<b>265.98</b>
			<b>SUBTOTAL</b>	<b>2,046.00</b>
			<b>H.S.T.</b>	<b>265.98</b>
			<b>TOTAL</b>	<b>\$2,311.98</b>

Make all cheques payable to AIKEN & ASSOCIATES  
Payment is due upon receipt of payment for the project