



BY E-MAIL

June 10, 2025

**To: All Licensed Electricity Distributors
All Licensed Electricity Transmitters
All Other Interested Parties
All Cost Eligible Working Group Participants**

**Re: Notice of Hearing for Cost Awards
Reliability and Power Quality Review
File No.: [EB-2021-0307](#)**

The Ontario Energy Board (OEB) is giving notice that eligible participants in the Reliability and Power Quality Review (RPQR) consultation, OEB File no. EB-2021-0307, are invited to submit cost claims for eligible activities as follows:

- a) Participation in the RPQR working group (RPQR WG) meetings for the period from August 16, 2024, to March 31, 2025.
- b) Participation in the RPQR Transmission subgroup meeting of October 4, 2024.

Background

On November 30, 2021, the OEB issued a letter launching a comprehensive review of reliability and power quality in the Ontario electricity sector. The letter indicated that cost awards would be available under section 30 of the *Ontario Energy Board Act, 1998* (OEB Act) to eligible participants. The OEB also determined that licensed electricity distributors and transmitters will pay the costs. In a [letter](#) issued on June 28, 2022, the OEB announced the establishment of RPQR WG, its membership and scope of work.

The RPQR WG successfully achieved a few milestones over 2024 and 2025, including developing an enhanced approach to setting reliability performance targets for all rate-regulated electricity distributors and completed Phase 2 implementation of the distribution supply point interruption reporting. With input from the RPQR WG, the OEB has also established minimum requirements for electricity distributors in communicating with customers when there are widespread power interruptions caused by severe weather.

The OEB RPQR Transmission subgroup focused on finalizing recommendations to the OEB regarding new Regulatory Reporting Requirements (RRR). The subgroup worked together on reasons for confidential filing of customer delivery point reliability data.

The OEB has previously determined the following organizations to be eligible to apply for cost awards relating to their participation in the RPQR WG¹:

- Association of Major Power Consumers in Ontario
- Anwaatin Inc.
- Building Owners and Managers Association
- School Energy Coalition

In its June 2022 letter, the OEB indicated that cost awards would be available to cover preparation, attendance, and reporting time in relation to meetings of the RPQR WG and any subgroup(s), up to 1.5 times of actual attended meeting time. The OEB also determined that costs related to participation in the RPQR WG will generally be recovered from licensed electricity distributors, while costs related to specifically participating in the Transmission subgroup will be recovered from licensed electricity transmitters.

Notice of Hearing

The OEB is initiating a hearing on its own motion to determine the cost awards to eligible participants for the following eligible activities:

- a) Participation in the RPQR WG meetings for the period from August 16, 2024, to March 31, 2025.
- b) Participation in the RPQR Transmission subgroup meeting of October 4, 2024.

The eligible activities and corresponding times are outlined in Appendix A of this Notice. The OEB previously determined that costs related to participation in the RPQR WG will generally be recovered from licensed electricity distributors, while costs related to participation in the Transmission subgroup will be recovered from licensed electricity transmitters. The decision on costs will be made by delegated authority under section 6 of the OEB Act. The hearing will follow the process set out below.

1. Eligible participants that intend to seek a cost award shall submit their cost claims by **July 4, 2025**. The cost claim must be filed with the OEB and must be completed in accordance with section 10 of the OEB's [*Practice Direction on Cost Awards*](#)

¹ OEB's December 17, 2021, Decision on Cost Eligibility and January 10, 2022, Supplemental Decision on Cost Eligibility

(Practice Direction). Any cost claims will be available for review by licensed electricity distributors and transmitters through the OEB's website under file number EB-2021-0307.

2. Licensed electricity distributors and transmitters will have until **July 18, 2025**, to object to any aspect of the costs claimed. The objection must be filed with the OEB and one copy must be served on the participant against whose claim the objection is being made.
3. The participant whose cost claim was objected to will have until **August 1, 2025**, to file its reply submission, if any, with the OEB, with a copy of the reply submission to be served on the objecting party.
4. The OEB will then issue its decision on cost awards.

The OEB will use the process set out in section 12 of the Practice Direction to implement the payment of the cost awards. The OEB will therefore act as a clearing house for all payments of cost awards in this process.

How to File Materials

Stakeholders are responsible for ensuring that any documents they file with the OEB **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's [Rules of Practice and Procedure](#).

Please quote file number **EB-2021-0307** for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the [OEB's online filing portal](#).

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.
- Stakeholders are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact registrar@oeb.ca for assistance.
- Cost claims are now filed through the OEB's online filing portal. Please visit the [File documents online page](#) of the OEB's website for more information. All participants shall download a copy of their submitted cost claim and serve it on all required parties as per the [Practice Direction on Cost Awards](#).

All communications should be directed to the attention of the Registrar at the address below and be received by end of business, 4:45 p.m., on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Jose Ricardo La Rosa Reyes at jose.larosa@oeb.ca and OEB Counsel, Lawren Murray at Lawren.Murray@oeb.ca.

Email: registrar@oeb.ca

Tel: 1-877-632-2727 (Toll free)

Yours truly,

Brian Hewson
Vice President, Consumer Protection & Industry Performance

Attachment – Appendix A

Appendix A – WG and Subgroup Meeting Hours

Reliability and Power Quality Review

File No.: [EB-2021-0307](#)

Activity	Date	Start Time	End Time	Length of Meeting (Hours)	Max Eligible Hours
WG #22	8/16/2024	9:30 AM	12:00 PM	2.50	3.75
RPQR Transmission Subgroup Meeting #5	10/4/2024	1:30 PM	2:30 PM	1.00	1.50
WG #23	10/11/2024	9:30 AM	2:00 PM	4.50	6.75
WG #24	11/29/2024	9:30 AM	3:00 PM	5.50	8.25
WG #25	1/23/2025	9:30 AM	11:30 AM	2.00	3.00
WG #26	3/31/2025	1:00 PM	3:30 AM	2.50	3.75