



July 15, 2025

VIA RESS

Ontario Energy Board
P.O. Box 2319,
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4
Attention: Acting Registrar

Dear Mr. Murray,

Re: Enbridge Gas Inc. ("EGI")
Application for 2024 Cost of Service Rates – Phase 3
Board File Number: EB-2025-0064

We are counsel to the Ontario Home Builders' Association ("OHBA") in above-noted proceeding. Please see below OHBA's follow-up questions for the upcoming technical conference on July 16, 2025. If EGI is willing to provide written responses to these questions through an undertaking, OHBA will not require any time at the technical conference other than further relevant clarification questions based on responses from EGI to other parties.

1. Exhibit I.1.3-OHBA-2 – Customer education

EGI notes that it does not have a process or the ability to govern third-party website content and marketing materials.

- a) Please confirm that will EGI undertake education efforts to ensure third parties (customers, HVAC contractors, builders, etc.) are as up-to-date as possible on the proposed changes.

2. Exhibit I.1.16-OHBA-3 – Specific customer engagement on rate harmonization

EGI notes that the proposed rate harmonization enables consistent rates across the franchise, thereby enabling builders and HVAC contractors to recommend energy solutions without regional rate differences.

- a) Please provide any supporting documents or analysis on regional rate differences or any further commentary that EGI proposed to use to explain how builders and HVAC contractors will be able to recommend energy solutions without regional rate differences, including the significance of same for EGI's existing customers and prospective customers in new residential developments.

3. Exhibit I.8.2-OHBA-9 – RHIP

- a) Will the comprehensive customer communication plan specifically address needs and concerns of new residential customers?
- b) Will EGI's bill comparisons specifically address new residential customer bills?

4. Exhibit I.8.2-OHBA-10 – RHIP

- a) It appears that the reference to "Exhibit I.8.2-ED-10" provided in response c) is incorrect. Please provide the correct reference.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized 'L' followed by a long, sweeping horizontal stroke that ends in a small arrowhead.

Lisa (Elisabeth) DeMarco, counsel for OHBA

- c. All parties
Scott Andison, OHBA