



July 17, 2025

VIA EMAIL

Mr. Ritchie Murray
Acting Registrar
Ontario Energy Board
Suite 2700, 2300 Yonge Street
Toronto, ON M4P 1E4

Dear Mr. Murray,

Re: Distribution Customer Connections Review – OEB File No. EB-2025-0204

On July 3, 2025, the Ontario Energy Board (OEB) announced a comprehensive review of electricity distributor processes and requirements for connecting load customers. This review will encompass connection processes for all types of load customers across the province and will assess the reasonableness and timelines of current distributor procedures, with a view to recommending improvements that streamline and enhance the connection experience.

To support this initiative, the OEB is establishing a technical working group composed of representatives from both customer and distributor communities. This group will assist in reviewing existing practices, evaluating the Distribution System Code (DSC), and identifying areas for improvement.

GrandBridge Energy Inc. (GrandBridge Energy) wishes to express its interest in participating in this working group.

GrandBridge Energy was formed in May 2022 through the amalgamation of its predecessor utilities and brings both deep industry knowledge and a forward-looking perspective to the sector. Our organization is committed to supporting the evolving energy needs of our communities while enabling a sustainable and resilient future. As a medium-sized utility serving both rural and urban regions, GrandBridge Energy delivers safe, reliable electricity to more than 115,000 customers in the City of Brantford, the City of Cambridge, the Township of North Dumfries, and the County of Brant, spanning a service territory of approximately 636 square kilometres. Our diverse customer base includes residential, commercial, and industrial clients, with connections across all types of loads.



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grandbridgeenergy.com



In recent years, we have experienced consistent growth in both customer numbers and energy delivered, at approximately 2% per year. We anticipate continued growth in our service areas, as the population is projected to increase by approximately 16% in 2032, in addition to growth in our industrial sector. This growth has afforded us extensive experience with the DSC and the associated connection procedures. Our Engineering department is actively engaged in all connection-related matters. The outcomes of this consultation will have a direct and meaningful impact on our operations and the quality of service we provide to our customers.

We respectfully request that the following individuals from GrandBridge Energy be included as participants in the working group:

- Prescott Davis – Director, Engineering & Planning (pdavis@grandbridgeenergy.com)
- Farheen Ahmed – Manager, Regulatory Affairs & Revenue Assurance (fahmed@grandbridgeenergy.com)

Mr. Davis brings substantial experience with the DSC and customer connection procedures, while Ms. Ahmed offers strong regulatory insight and strategic oversight. Their curriculum vitae can be provided if required.

Should you have any questions, please do not hesitate to contact me directly.

Sincerely,

A handwritten signature in dark ink, reading "1s/Gaetana Girardi".

Gaetana Girardi

Director, Regulatory Affairs & Revenue Assurance
ggirardi@grandbridgeenergy.com



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