



July 24, 2025

By Email

Mr. Ritchie Murray
Deputy Registrar
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4
registrar@oeb.ca

Dear Mr. Murray,

Re: Distribution Customer Connections Review (OEB File No. EB-2025-0204)

On July 3, 2025, the Ontario Energy Board (OEB) issued a letter regarding the launch of a comprehensive review of electricity distributor processes and requirements for connecting load customers (the "Review"). The OEB noted this Review is in response to stakeholder feedback and the Minister of Energy and Mines' Integrated Energy Plan Directive, which calls on the OEB to conduct a review of electricity distributor connection procedures and report back by December 31 of this year.

To support this work, OEB staff are intending to establish a technical working group with representatives of both customers and distributors.

The Canadian Charging Infrastructure Council (CCIC) wishes to express its interest in participating in the Review (EB-2025-0204) technical working group. We understand this comprehensive review builds, among other things, on the OEB's previous consideration of connections specific to electric vehicle (EV) charging, and will examine the connection processes for all types of load customers across the province and will assess the reasonableness and timeliness of distributor procedures to connect customers and recommend changes to streamline and improve connection processes, which are matters of significant importance to our organization and the electricity customers we represent.

CCIC was formed on April 29, 2025 and represents EV charging companies that deploy and supply EV charging equipment. CCIC's members are responsible for over 50% of the public EV charging stations in Canada and, collectively, have significant experience and insight regarding the impacts of connection processes on load connections and ongoing economics.



The CCIC seeks to achieve a comprehensive and economically sustainable electric vehicle (EV) charging ecosystem across Canada. To achieve this mission, CCIC supports stakeholders, including public utilities commissions with economically and technically sound advice leveraging the expertise and experience of its members. CCIC is invested in ensuring that connection procedures for EV charging infrastructure are reasonable, timely, and transparent, and that the cost of such connections are appropriately apportioned between current and future loads. Our members can provide significant contributions and insights regarding the improvement of connection processes for load customers within the province, while drawing from expertise gathered from charging connections across Canada and internationally. We believe that having these perspectives coordinated and shared via CCIC will create efficiencies for the technical working group.

We request that the following representatives of CCIC be included as participants in the working group:

- Travis Allan – Counsel to CCIC (travis@gilbertslaw.ca)
- Robyn McDougall – Counsel to CCIC (robyn@gilbertslaw.ca)

CCIC intends to apply for costs awards for its participation in the Review and for any subsequent eligible activities that may be identified. In accordance with the OEB's requirements, a separate, more detailed written submission requesting cost awards will be filed with the OEB.

We are committed to making every effort to communicate and coordinate our participation with groups representing similar interests, as encouraged by the OEB.

We believe our experience and perspective would be valuable to the technical working group's objectives of streamlining and improving customer connection processes. We look forward to the opportunity to contribute constructively to this important review.

Should you have any questions, please do not hesitate to contact me directly.

Sincerely,

Travis J. Allan

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