



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

BY EMAIL
info@griderp.com

August 8, 2025

Mohammadi Fazel
President and CEO
GridERP Inc.
3655 Sandwich Street
Windsor ON N9C 1B8

Dear Mohammadi Fazel:

**Re: GridERP Inc. (GridERP)
Application for an Electricity Retailer Licence
OEB File No.: EB-2025-0239**

The Ontario Energy Board (OEB) received GridERP's application for an electricity retailer licence on July 29, 2025. The OEB has assigned file number EB-2025-0239 to the application.

Upon preliminary review of the application, OEB staff has determined it to be incomplete. Accordingly, please be advised that the application cannot be processed until the following missing information is filed:

1. Section 10, Page 6: Finance

The applicant submitted a 2-month financial statement for 2025.

The OEB is requesting the applicant provide a 5-year proforma outlook for the applicant's electricity retailing business. The 5-year proforma must be signed by at least 1 key individual.

In addition, the OEB is requesting the applicant provide additional financial information such as a letter of reference from the applicant's bank that includes the dollar amount credit available to the applicant and outline the terms and conditions and whether the account is secured. The OEB is requesting this information, as the OEB needs to assess the applicant's financial viability.

2. Section 13, Page 8: Technical Resources

The OEB is seeking information related to GridERP's personnel who will be accountable for operations and compliance. The applicant indicated that it will employ operational staff and specialized consultants to assist with customer enrollment, contract management and billing system integration.

Please identify who the consultants are and their experience with compliance and operations management related to the Ontario Energy Board's consumer protection rules.

3. Section 16, Page 10: Compliance with Legal and Regulatory Obligations

The applicant states that Dr. Mohammadi will be accountable for compliance, complaint handling and quality assurance of GridERP's electricity retailing service business.

To assess the technical viability of GridERP, please identify in detail Dr. Mohammadi's past experience related compliance, complaint handling and quality assurance to meet the OEB's requirements.

The OEB will process the application after the noted information is filed with the Registrar at registrar@oeb.ca. Please submit both an electronic Word version and an electronically signed, searchable PDF. If the above information is not filed within 30 days of the date of this letter, the OEB may close the file for this application.

Please note, GridERP is responsible for ensuring that the documents it files with the OEB, such as its evidence, responses to interrogatories and any other supporting documentation, do not include personal information (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

Please direct any questions to Natasha Gocool, Advisor, Transmission Policy & Compliance at natasha.gocool@oeb.ca. Please refer to the OEB file number noted above in all future correspondence to the OEB regarding your application.

Yours truly,

John Pickernell
Manager, Applications Administration

