From: Office of the Registrar
To: Zulma DeBonis
Subject: REDACTED: Opposition to Enbridge Gas Rate Increase – EB-2025-0163
Date: Tuesday, August 12, 2025 9:55:07 AM

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From: Mel D
Sent: Tuesday, August 12, 2025 9:48 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Opposition to Enbridge Gas Rate Increase – EB-2025-0163

Dear Ontario Energy Board,

I am submitting this letter to express my strong opposition to Enbridge Gas Inc.'s application (EB-2025-0163) to increase natural gas distribution rates effective January 1, 2026.

While the application estimates an annual increase of $31–$46 for residential customers, the proposed hike must be assessed in the context of current economic realities. Ontarians are already facing unprecedented cost-of-living pressures, including rising energy, housing, and food expenses. Any further increase in a basic necessity like home heating will have a disproportionate impact on households, particularly low- and fixed-income customers.

In reviewing this application, I urge the OEB to consider:

Necessity and Prudence – Enbridge must demonstrate that the requested revenue is strictly required to maintain safe and reliable service, and that all cost forecasts are prudent, efficient, and in line with industry best practices. At this time, the application does not provide convincing evidence that efficiency improvements or cost control measures have been fully explored before shifting costs to ratepayers.

Benefit to Customers – Rate increases should result in tangible service improvements or infrastructure upgrades that directly benefit customers. The current filing does not clearly show how the additional revenue will improve service reliability, safety, or sustainability in a measurable way.

Fairness and Affordability – The OEB's mandate includes protecting the interests of consumers with respect to prices and service quality. Approving this increase without stronger justification risks undermining affordability for thousands of Ontarians.

Transparency – The breakdown of cost drivers and allocation across customer classes must be transparent and verifiable. Any lack of detail in capital or operating cost allocations should weigh against approving the full request.

For these reasons, I respectfully request that the Ontario Energy Board reject Enbridge Gas's proposed rate increase in its current form. At minimum, I ask the Board to substantially reduce the requested increase and require Enbridge to provide more comprehensive evidence demonstrating necessity, efficiency, and clear customer benefit before any adjustment is granted.

Thank you for considering my submission.

Sincerely,

Melissa Dimatteo