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| **From:** | Office of the Registrar |
| **To:** | Zulma DeBonis |
| **Subject:** | Redacted - Letter of Comment Submitted: EB-2025-0163 |
| **Date:** | Wednesday, August 13, 2025 11:25:18 AM |

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**From:** Ontario Energy Board <webmaster@oeb.ca>
**Sent:** Wednesday, August 13, 2025 10:18 AM
**To:** Office of the Registrar <Registrar@oeb.ca>
**Cc:** Webmaster <Webmaster@oeb.ca>
**Subject:** Redacted - Letter of Comment Submitted: EB-2025-0163

## LETTER OF COMMENT

### Comments:

As pointed out by Mr. Zhong: This proposed rate increase comes on the heels of consecutive increases and adjustments over the past year which have already placed undue financial strain on households. According to Enbridge s own filings, the Ontario Energy Board approved new gas prices effective July 1 2025 leading to annual bill impacts ranging from a decrease of about 26.85 dollars to an increase of up to 74.30 dollars depending on location. This equates to roughly 8 point 3 percent increase in annual bill change for a typical residential customer. Earlier in the year in April 2025 Enbridge also applied to recover costs under the Federal Carbon Pricing Program which would result in further annual bill increases approximately 70 point 84 dollars for customers in the EGD Rate Zone and around 63 dollars for Union South and Union North zones. Given this clear pattern of recent increases including in early 2025 and mid 2025 it is unconscionable to see customers facing yet another scheduled uptick starting in 2026. I agree with him that the board should deny this rate increase in light of the existing ones already recently approved. The board has a mandate to protect affordability and there is no consumer choice in this matter - they are running what amounts to a for-profit monopoly where the only option for consumers is either pay or disconnect. Thank you for your consideration. Jacqueline Fountain

**Name:** Jacqueline Fountain

**Do you reside in the impacted service area?:** Yes