From:	Office of the Registrar
To:	Zulma DeBonis
Subject:	Redacted - Letter of Comment Submitted: EB-2025-0163
Date:	Wednesday, August 13, 2025 11:44:24 AM

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, August 12, 2025 7:48 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

I live in Owen Sound, where winters are long and cold. Natural gas is our primary heat source, and rising costs hit households here hard. Many families already spend a large part of their income on heating, and this increase will force some to choose between paying for heat and covering other essentials. I understand operational costs have gone up, but passing these costs directly to customers is not the answer. Enbridge should first cut expenses, delay non-essential projects, and find internal savings before raising rates. People in colder, lower-income communities cannot easily reduce their gas use or switch to other heating options. I urge the Board to reject or reduce this increase to protect access to affordable heat. Safe and warm homes in winter are a basic need, not a privilege.

Name: Adam Helmers

Do you reside in the impacted service area?: Yes