From: Office of the Registrar
To: Zulma DeBonis
Subject: Redacted - Letter of Comment - EB-2025-0163
Date: Wednesday, August 13, 2025 11:18:11 AM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, August 12, 2025 7:19 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0163

-- Name --
Lisa Smith

-- Do you reside in the impacted service area? -- Yes

-- Comments --
My spouse and I are on a fixed income and quite frankly cannot afford yet another increase.
We are retired.
We converted from oil to natural gas, replaced our furnace in hopes of saving money.
The last bill had and extra charge of $27.90 called other charges. It's the middle of summer.
In the winter we both walk around our older home with hats on and sweaters because we cannot afford the luxury of a warm home. We have our programmable thermostat set at 65 degrees during the day and 58 when we sleep.
That's not fair to any user of natural gas.

The shareholders are making enough already.

Sincerely,

Two older adults that contributed to this great province of Ontario and are freezing in Janetville.