From:	Office of the Registrar
To:	Zulma DeBonis
Subject:	Redacted - Letter of Comment Submitted: EB-2025-0163
Date:	Wednesday, August 13, 2025 11:14:36 AM

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, August 12, 2025 6:31 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

Hello I received a notice from Enbridge regarding an application to increase distribution rates to customers. I am a residential customer in Peterborough Ontario and would like to comment on the application. I bought my home in 2010 and have since then been engaged in steps to make it more efficient, in the use of energy. Some programs offered savings or rebates for some changes though the method of accessing information or contractors who understood the requirements was far from helpful. Still I replaced all incandescent bulbs in my home with compact fluorescent and then to LED types of lighting. The only remaining incandescent is in a UV filter in the water treatment system. I replaced an old electric forced air furnace with a HE gas unit combined with an on-demand hot water system. AS well I have solar generation rooftop panels to feed into the grid, added attic insulation and most windows upgraded to triple pane units. I would eventually like to move to a heat pump instead of central AC and use gas only as a backup heating source for the home and water. I do not have the expertise to design these changes and would have found it very helpful if all the energy companies and public regulatory boards provided engineering support to design the necessary changes and determine if it is practical. So my comment on the rates application. I would like to suggest that consumer rates for the distribution portion of gas have the volume of gas used as part of the rate formula. THe less gas used the lower the distribution rate. If zero cubic metres of gas are used the bill should be zero. The rationale is that if I can reduce my use of gas through smart thermostat settings, fixing drafts, installing TES units or a more efficient gas device, I should pay a lower distribution rate. There is an incentive for consumers of all sizes to save gas and reduce use with such a formula. Thank you for the chance to comment Regards Philip Lucas

Name: Philip Lucas

Do you reside in the impacted service area?: Yes