From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Thursday, August 14, 2025 10:08 AM **To:** Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

I disagree with Enbridge gas seeking rate increase. I contacted Enbridge when I was preparing to move into this place with all my information, they never sent anyone to read the meter from the last person who rented. I was receiving estimated bills for between 80-90 dollars per month for this small apartment. I contacted them and was told there was no available person to read the meter and I should read my meter monthly and send the reading to them. I am in my 80's however I faithfully read my meter every month my bill is now between 30-36 dollars monthly however I was never reimbursed for all the months they overcharged with their estimated bills I received. I live in residential area all homes are close they should hire someone to read our meters. Thank you Lynda Laponsee

Name: Lynda Laponsee

Do you reside in the impacted service area?: Yes