
From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Thursday, August 14, 2025 7:37 AM

To: Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster <Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

Dear Ontario Energy Board I am writing from Innisfil Ontario to oppose Enbridge Gas proposed rate increase for 2026. My gas infrastructure is already in place and nothing has changed in the service I receive so I do not see why I should be paying more. I understand that inflation is often used as a reason for price increases but I fail to see how inflation justifies a rise in delivery fees. The pipelines meters and distribution network to my home are already built and operational. If there is no expansion or significant new maintenance specific to my area what exactly about inflation makes it necessary to increase the delivery charge for the same existing service What makes this harder to accept is that Enbridge CEO Greg Ebel was paid about 19 million in 2023 and then nearly 23 point 8 million in 2024 a jump of over 20 percent in just one year. That is a single persons annual pay increasing faster than inflation and far beyond what most Ontario households earn in total while customers are told to pay extra for the same service If the company is asking for more from ratepayers I think it is fair to ask What operational efficiencies have been made to actually reduce costs How much of those savings are being passed on to customers instead of executives Why are ratepayers footing the bill when executive pay is climbing at this pace I also want to address other parts of Enbridge application Z factor request If the Federal Carbon Charge is set to zero in April 2025 that is a reduction in costs for customers. Using a Z factor to recover revenue in this case seems backwards the savings should go to ratepayers not be repurposed to cover unrelated expenses Updates to Miscellaneous Service Charges and Rider M Before increasing these Enbridge should publicly show the real costs involved prove how customers benefit now not just in the future and explain why these costs cannot be offset through efficiency gains Panhandle Regional Expansion Project unit rates This expansion benefits specific regions and industries not every residential customer. The costs should be paid by those who directly benefit not spread across all customers province wide. For many of us another increase even 30 to 46 dollars a year is one more strain on an already tight budget. I urge the OEB to look closely at whether Enbridge has truly done everything possible to cut costs internally before approving any hike Thank you for your time and for putting the interests of Ontario residents first

Name: Andrii Galai

Do you reside in the impacted service area?: No