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November 18, 2008

Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
Suite 2700
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: EB-2008-0150: Consultation on Energy Issues Relating to Low-Income Customers

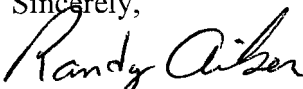
I represent both the London Property Management Association ("LPMA") and the Building Owners and Managers Association of the Greater Toronto Area ("BOMA") in this consultation.

The Board may be interested in the attached information related to the Heating Energy Assistance Team ("H.E.A.T.") which is a nonprofit organization in the State of Georgia that assists state residents with their home energy needs. The information attached is taken from their website at www.heatga.org.

As can be seen, the corporate partners include not only regulated utilities, but also several energy and non-energy related corporations. State and local governments are also partners in H.E.A.T.

This type of organization would be well suited to provide a comprehensive province-wide energy assistance program, as recommended in the comments provided in the BOMA – LPMA letter of October 27, 2008 on the Consultation on Energy Issues Relating to Low-Income Customers

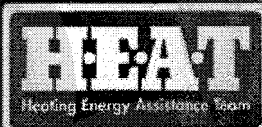
Sincerely,



Randy Aiken
Aiken & Associates

cc. All parties registered in EB-2008-0150

Attachment




**Helping low-income Georgians
meet their energy needs**

[HOME](#) | [FAQ](#) | [SITE MAP](#) | [CONTACT US](#)

[donate now](#) | [get assistance](#) | [volunteer](#) | [partner with HEAT](#) | [about HEAT](#)

**Make a difference in
someone's life.**
DONATE NOW ➤

**Having trouble paying
your energy bills?**
GET ASSISTANCE ➤



Read firsthand stories from families that benefited from HEAT ➤

Welcome

Welcome to the Heating Energy Assistance Team (H.E.A.T.), Inc. We are a 501 (c)(3) nonprofit organization that has been assisting Georgians with their home energy needs since 1983. Our mission is to prevent human suffering by providing energy assistance for Georgians in need.

H.E.A.T. is the oldest statewide fuel fund program in Georgia. We help low-income households meet their energy needs through partnerships with concerned citizens, energy companies, state government, community action agencies, corporations, and other organizations.

E-mail Newsletter

Enter your e-mail address to sign up.

News

- Who can deny that this year has been difficult for most families in our state, especially the working poor, low-income families and senior citizens? With the downturn in the economy and higher prices for basic necessities, everyone is feeling the pinch! Because of situations beyond their control, many Georgians are facing a crisis - unable to pay their home heating bills. Without your help, they will not be able to stay warm this winter. Please help your neighbors by making a donation to H.E.A.T. today. To contribute, visit our [Donate Now](#) page.
- H.E.A.T. funds are distributed by the Georgia Department of Human Resources through local community action agencies. Families who meet the [eligibility criteria](#) may apply for assistance at the agency that serves their county. Call your [local community action agency](#) to find out where to go to place an application and what documentation you would need to bring.
- During 2007, H.E.A.T. disbursed more than \$700,000 to 2,854 households. The families who were assisted included the elderly, the disabled and families with children. Thank you private citizens and corporate and government partners for making that possible!
- We welcome our newest supporters - the cities of Americus, Claxton, Cochran and Dublin. They join other corporate and government supporters in helping Georgians meet their energy needs through H.E.A.T. [more>>>](#)



Helping low-income Georgians
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GET ASSISTANCE

- > [how to get help](#)
- > [who is eligible](#)
- > [directory of community action agencies](#)
- > [lower your energy bills](#)
- > [other resources](#)

Who is Eligible

H.E.A.T. Fund Eligibility Criteria

Qualified households must meet the following eligibility criteria in order to apply for energy assistance:

1. Total gross yearly household income is at or below 150% of the Poverty Income Guidelines for Georgia.
 - \$15,600 for a one-person household
 - \$21,000 for a two-person household
 - \$26,400 for a three-person household
 - \$31,800 for a four-person household
 - \$37,200 for a five-person household
 - \$42,600 for a six-person household
 - \$48,000 for a seven-person household
 - \$53,400 for an eight-person household

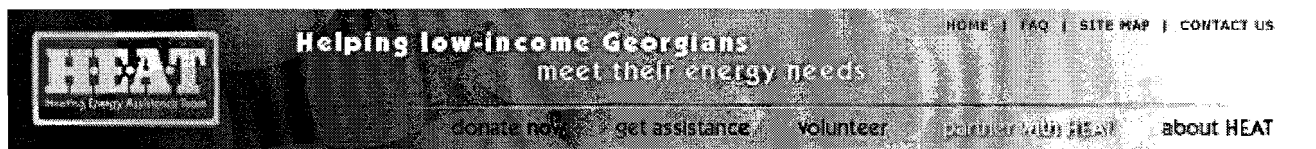
For households with nine or more persons, add \$5,400 for each additional family member.

2. Applicant is responsible for the cost of energy for the **primary** home heating source.
3. Household members are citizens of the United States or legally admitted aliens.
4. Applicant has received a disconnection notice or needs to restore service (must provide verification). Energy assistance is provided within 48 hours after eligible household applies and within 18 hours for households with an individual in a life-threatening situation. If a life-threatening situation exists, the applicant must present at the time of application a medical statement or verification of the medical condition by an approved medical staff person.

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**PARTNER WITH
H.E.A.T.**

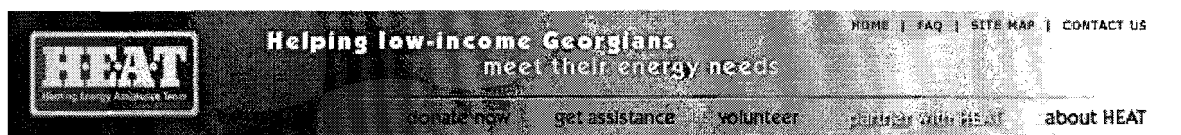
- > [energy and corporate partners](#)
- > [government partners](#)

Partner with H.E.A.T.

The Heating Energy Assistance Team (H.E.A.T.) depends on its dedicated partners to provide much-needed energy assistance to low-income and elderly Georgians. We appreciate the commitment and dedication of our current [energy and corporate](#) and [government](#) partners, whose work and generosity have enabled H.E.A.T. to help thousands of Georgians.

Join our team today! We invite you to [contact us](#) to find out how rewarding it is to partner with H.E.A.T. Together we can help even more Georgians meet their energy needs.

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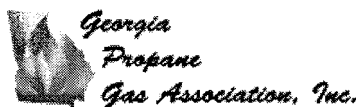
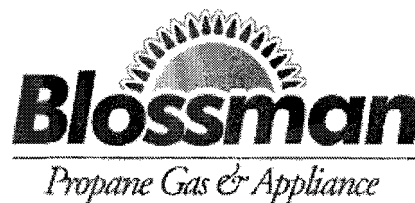


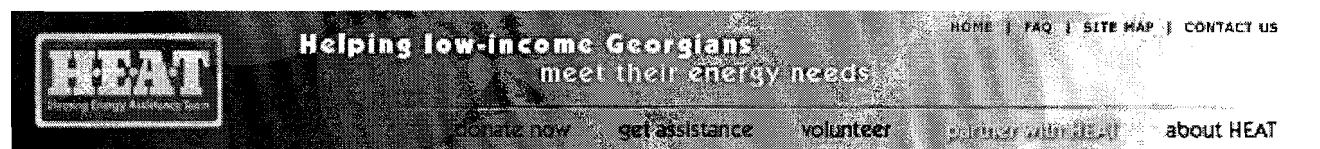
PARTNER WITH H.E.A.T.

Current Energy and Corporate Partners

- > energy and corporate partners
- > government partners

We thank our energy and corporate and government partners, for their generous support.



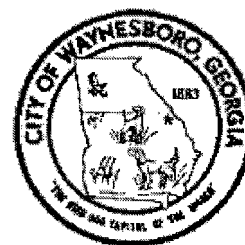


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H.E.A.T.**

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- > [government partners](#)

Current Government Partners

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City of Americus

City of Blakely

City of Camilla

City of Claxton

City of Cochran

City of Douglas

City of Dublin

City of Eatonton

City of Elberton

City of Fitzgerald

City of Hartwell

City of Madison

City of Pelham

City of Royston

***City of
Statesboro***

City of Sylvania

City of Tifton