From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Friday, August 15, 2025 9:53 AM

To: Office of the Registrar < Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

The proposed rate increase by Enbridge Gas Inc. is concerning. Many consumers cannot afford additional expenses. This increase adds financial strain to households already struggling with the cost of living. When prices for essential services like natural gas rise, it disproportionately affects low-income families and those on fixed incomes. The requested rate increases are determined by a formula tied to inflation and other factors. This formula may not account for the real-world financial pressures faced by consumers. A \$31.36 annual increase for an EGD residential customer, for example, is a significant burden for some households. Forcing consumers to pay more for a basic necessity like heat while companies profit feels unjust. Additionally, the application includes requests for a Z-factor treatment for working capital changes, updates to Miscellaneous Service Charges and a hydrogen gas rate rider, and updated unit rates for the Panhandle Regional Expansion Project. These technical requests may hide additional costs to consumers. The Ontario Energy Board needs to consider the public's ability to pay before approving this application.

Name: Christopher Rogers

Do you reside in the impacted service area?: Yes