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**From:** Ontario Energy Board <webmaster@oeb.ca>  
**Sent:** Friday, August 15, 2025 12:24 PM  
**To:** Office of the Registrar <Registrar@oeb.ca>  
**Cc:** Webmaster <Webmaster@oeb.ca>  
**Subject:** Redacted - Letter of Comment Submitted: EB-2025-0163

## **LETTER OF COMMENT**

### **Comments:**

For those of us on fixed income, this proposed increase is an onerous burden. The cost of living already outstrips our meagre income and we have to rely on credit. The levels of growing household debt in this country are an issue for all concerned. There is no relief for gas rates tied to financial circumstances, the way there is for electricity costs in Ontario through the OEP. Any increase in gas costs should be tied to contingent upon the establishment of a program similar to the OEP. The only relief program for gas requires one to not pay one's gas bill until it goes into arrears, then apply for help paying the overdue bill. This is a one-time annual program only and requires one to damage one's credit rating and deal with collections calls in order to qualify. WE all know that the cost of living is spiraling out of control. This is not the time to be increasing the cost of essential services, unless appropriate provisions for the most vulnerable are tied to any increases.

**Name:** Jane Zimmer

**Do you reside in the impacted service area?:** Yes