



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

DECISION AND INTERIM RATE ORDER

EB-2025-0264

EPCOR NATURAL GAS LIMITED PARTNERSHIP- SOUTHERN BRUCE

**Application for quarterly rate adjustment mechanism commencing
October 1, 2025**

By Delegation, Before: Theodore Antonopoulos
Vice President
Major Applications

September 23, 2025

INTRODUCTION AND PROCESS

EPCOR Natural Gas Limited Partnership (EPCOR) filed an application with the Ontario Energy Board (OEB) on September 10, 2025, for an order approving just and reasonable rates and other charges for the sale of natural gas commencing October 1, 2025 for its Southern Bruce service area (the Application). The purpose of the Application is to set rates to pass through to customers the market price of the natural gas commodity. EPCOR does not make a profit on the sale of the natural gas commodity to its customers.

The Application was made pursuant to section 36(1) of the *Ontario Energy Board Act, 1998* and in accordance with the Quarterly Rate Adjustment Mechanism (QRAM) established by the OEB for dealing with changes in gas costs.¹

EPCOR provided written evidence in support of the proposed changes. EPCOR provided the Application to all parties of record in EPCOR Southern Bruce's last major rates proceedings.²

Parties and OEB staff wishing to file questions or comments on the Application were required to file these questions and comments with the OEB by September 15, 2025. On September 12, 2025, OEB staff filed questions for EPCOR. Specifically, OEB staff asked clarifying questions regarding certain discrepancies in the application. EPCOR filed its responses on September 15, 2025. No other party filed questions or comments.

For the reasons set out below, the OEB approves the application as filed on an interim basis.

CNG Pilot

In the October 2024 QRAM application³, EPCOR requested approval to use compressed natural gas (CNG) on a pilot basis for the 2024 to 2025 winter season to deal with potential low-pressure issues at the southern end of its system. The CNG pilot was a component of EPCOR's 2024 Gas Supply Plan (GSP).⁴ In the October 2024 QRAM decision, the OEB determined that "...the OEB will approve the proposed rates on an interim basis pending OEB staff's release of its report including recommendations to the OEB on the 2024 GSP and pending the OEB's response to that report".⁵ The proposed rates remained interim in the January 2025 QRAM decision. The OEB

¹ EB-2008-0106

² EB-2018-0264 and EB-2019-0264

³ EB-2024-0267

⁴ EB-2024-0139

⁵ EB-2024-0267, Decision and Interim Rate Order, p.2

concluded its review of EPCOR's 2024 GSP with the issuance of the OEB Staff Report on February 28, 2025.⁶ In this report, OEB staff stated that EPCOR's proposed pilot program to use CNG for Southern Bruce was reasonable as a temporary measure and the approval of the costs associated with it for the 2024 to 2025 planning period should be made final.⁷ The report also added that EPCOR should complete an analysis of options to alleviate the pressure issue for future planning periods as part of EPCOR's 2026 IRM filing. The OEB endorsed the recommendations made in the OEB Staff Report in a letter filed February 28, 2025. In the April 2025 QRAM decision, the OEB approved the proposed rates on a final basis since the report to the OEB and the OEB's response to that report supported the use of CNG as a temporary measure for the 2024 to 2025 planning period.

In the July 2025 QRAM application, EPCOR requested approval of the commodity cost consequence of using CNG. EPCOR forecasted the purchase of 70,000m³ of CNG for October to December 2025. EPCOR is paying a flow-through rate for the commodity cost of the natural gas required for the CNG based on the market price that the vendor is paying to Enbridge Gas where the CNG facility is located. EPCOR stated that the remaining costs, including the delivery portion of the M2 rates, will be included in the Storage and Transportation Variance Account balance for disposition expected in its 2025 annual update for 2026 rates.⁸

In the July 2025 QRAM decision, the OEB approved the proposed rates on an interim basis pending the outcome of the OEB's decision on EPCOR's 2026 IRM application which includes the options analysis noted above to deal with low pressure issues that arise during the winter.

EPCOR filed their 2026 IRM application on August 1, 2025 and the hearing is ongoing.

In the October QRAM application, EPCOR stated that interim approval is acceptable, given that the conditions referenced in the Rate Order remain open as the hearing for its 2026 IRM application is underway⁹ ¹⁰.

⁶ EB-2024-0139, OEB Staff Report to the Ontario Energy Board

⁷ Ibid., Appendix C

⁸ EB-2025-0176, p.12

⁹ EB-2025-0176, Decision and Interim Rate Order, June 24, 2025 Page 2-3

¹⁰ EB-2025-0178

FINDINGS

CNG Pilot

The OEB notes that as part of the OEB Staff Report's recommendations, EPCOR was required to complete an analysis of options to alleviate the pressure issue for future planning periods as part of EPCOR's 2026 IRM filing.

The OEB notes that in the July 2025 QRAM decision, the OEB approved the proposed rates on an interim basis, pending the outcome of the OEB's decision on EPCOR's 2026 IRM application which contains the options analysis to relieve low pressure issues.

EPCOR has filed its 2026 IRM application and the hearing is ongoing.

In the October 2025 QRAM application, EPCOR stated that approval of rates on an interim basis is acceptable, given the status of its 2026 IRM filing.

As such, the OEB will approve the proposed rates on an interim basis pending the outcome of the OEB's decision on EPCOR's 2026 IRM application.

Remaining Elements of this QRAM Application

The QRAM is intended to strike a balance between ensuring that consumers are receiving appropriate price signals which reflect natural gas commodity market prices and protecting the interest of consumers that purchase their gas from the distributor by reducing, to some extent, the volatility in the price of natural gas. Natural gas commodity prices charged by EPCOR are based on:

- a market price forecast for the commodity over the next 12 months
- a true-up between actual and forecast commodity prices for prior periods as actual costs are passed on to customers without a mark-up.

EPCOR's Southern Bruce commodity rates will be adjusted effective October 1, 2025 to reflect an overall decrease in forecast natural gas prices and the prospective recovery of the projected 12-month balances in the gas supply deferral accounts for the period ending September 30, 2026.

The OEB finds that the proposed gas commodity charge is set appropriately to reflect the change in the Purchase Gas Commodity Variance Account (PGCVA) reference price and the change in the recovery amount for inventory revaluation recorded in the Gas Purchase Rebalancing Account (GPRA). The PGCVA reference price is adjusted, effective October 1, 2025, based on: (a) the estimated accumulated balance in the

account as of the end of September 2025; and (b) the forecasted cost of natural gas over the next 12-month period. The PGCVA reference price is set to bring the PGCVA balance to nearly zero over a 12-month period. The GPRA recovery amount is similarly set to bring the GPRA balance to nearly zero over a 12-month period.

The total annual bill impact for a typical Southern Bruce residential customer who purchases their gas supply from EPCOR is a decrease of approximately \$17 or 1.0%.

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The rates approved for EPCOR Natural Gas Limited Partnership's Southern Bruce service area as part of the Decision and Rate Order in EB-2025-0176, dated June 24, 2025, shall be superseded on an interim basis by the rates as provided in Appendix A to this Decision and Interim Rate Order.
2. The rates approved shall be effective October 1, 2025 and shall be implemented in EPCOR Natural Gas Limited Partnership's first billing cycle commencing in October 2025.
3. The reference price for use in determining the amounts to be recorded in the Purchase Gas Commodity Variance Account shall decrease by \$0.018867 per m³ from the previous OEB approved level of \$0.183505 to **\$0.164638** per m³.
4. The balance in the Gas Purchase Rebalancing Account shall be prospectively cleared. The Gas Purchase Rebalancing Account recovery amount shall increase by \$0.010949 from the previous OEB approved level of \$0.005382 per m³ to **\$0.016331** per m³.
5. The resulting gas supply charge will decrease from the previous OEB-approved level of \$0.188887 per m³ to **\$0.180970** per m³ as noted in Appendix A to this Decision and Interim Rate Order.
6. EPCOR Natural Gas Limited Partnership shall notify its Southern Bruce customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

ISSUED at Toronto, September 23, 2025

ONTARIO ENERGY BOARD

Ritchie Murray
Acting Registrar

**APPENDIX A TO
DECISION AND INTERIM RATE ORDER
OEB FILE NO. EB-2025-0264
DATED: September 23, 2025**

RATE 1 - General Firm Service

Applicability

Any customer in EPCOR’s Southern Bruce Natural Gas System who is an end user and whose total gas requirements are equal to or less than 10,000 m³ per year.

Rate

Rates per m³ assume an energy content of 38.89MJ/m³

Bills will be rendered monthly and shall be the total of:

Monthly Fixed Charge ⁽¹⁾	\$29.00
Delivery Charge	
First 100 m ³ per month	29.9921 ¢ per m ³
Next 400 m ³ per month	29.4012 ¢ per m ³
Over 500 m ³ per month	28.5328 ¢ per m ³
Upstream Charges	
Upstream Recovery charge	1.4740 ¢ per m ³
Transportation and Storage charge	2.6982 ¢ per m ³
Rate Rider for Delay in Revenue Recovery	1.6330 ¢ per m ³
- effective for 10 years ending December 31, 2028	
ECVA Rate Rider	0.2481 ¢ per m ³
- effective for 12 months ending December 31, 2025	
CIACVA Rate Rider	2.3088 ¢ per m ³
- effective for 12 months ending December 31, 2025	
MTVA Rate Rider	0.5052 ¢ per m ³
- effective for 12 months ending December 31, 2025	
ORDA Rate Rider	(0.2738) ¢ per m ³
- effective for 12 months ending December 31, 2025	
CVVA Rate Rider	\$5.37 \$ per month
- effective for 12 months ending December 31, 2025	
Gas Supply Charge	18.0970 ¢ per m ³

⁽¹⁾Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

Direct Purchase Delivery

Where a customer elects under this Rate Schedule to directly purchase its gas from a supplier other than EPCOR, the supplier must qualify as a “gas marketer” under the *Ontario Energy Board Act, 1998*, and must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider (“**Ontario Delivery Point**”). T-Service Receipt Contract rates are described in Rate Schedule T1. Transportation and Storage charges may vary depending on the Ontario Delivery Point. Gas Supply Charges in this Rate Schedule are not applicable for Rate T1 customers.

Terms and Conditions of Service

The provisions in the “EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service” apply, as contemplated therein, to service under this Rate Schedule.

Effective: October 1, 2025

Implementation: All bills rendered on or after October 1, 2025

EB-2025-0264

RATE 6 – Large Volume General Firm Service

Applicability

Any customer in EPCOR’s Southern Bruce Natural Gas System who is an end user and whose total gas requirements are greater than 10,000 m³ per year.

Rate

Rates per m³ assume an energy content of 38.89MJ/m³

Bills will be rendered monthly and shall be the total of:

Monthly Fixed Charge ⁽¹⁾	\$115.17	
Delivery Charge		
First 1000 m ³ per month	27.6684	¢ per m ³
Next 6000 m ³ per month	24.9017	¢ per m ³
Over 7000 m ³ per month	23.6564	¢ per m ³
Upstream Charges		
Upstream Recovery charge	2.9200	¢ per m ³
Transportation and Storage charge	5.6413	¢ per m ³
Rate Rider for Delay in Revenue Recovery	0.9090	¢ per m ³
- effective for 10 years ending December 31, 2028		
ECVA Rate Rider	0.2815	¢ per m ³
- effective for 12 months ending December 31, 2025		
CIACVA Rate Rider	3.0469	¢ per m ³
- effective for 12 months ending December 31, 2025		
MTVA Rate Rider	0.8651	¢ per m ³
- effective for 12 months ending December 31, 2025		
ORDA Rate Rider	(0.2291)	¢ per m ³
- effective for 12 months ending December 31, 2025		
CVVA Rate Rider	(\$43.46)	\$ per month
- effective for 12 months ending December 31, 2025		
Gas Supply Charge	18.0970	¢ per m ³

⁽¹⁾Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

Direct Purchase Delivery

Where a customer elects under this Rate Schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider (“**Ontario Delivery Point**”). T-Service Receipt Contract rates are described in Rate Schedule T1. Transportation and Storage charges may vary depending on the Ontario Delivery Point. Gas Supply Charges in this Rate Schedule are not applicable for Rate T1 customers.

Terms and Conditions of Service

The provisions in the “EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service” apply, as contemplated therein, to service under this Rate Schedule.

Effective: October 1, 2025

Implementation: All bills rendered on or after October 1, 2025

EB-2025-0264

RATE 11 - Large Volume Seasonal Service

Applicability

Any customer in EPCOR’s Southern Bruce Natural Gas System who is an end user and whose gas requirements are only during the period of May 1 through Dec 15 inclusive and are greater than 10,000 m³.

Rate

Rates per m³ assume an energy content of 38.89MJ/m³

Bills will be rendered monthly and shall be the total of:

Monthly Fixed Charge ⁽¹⁾	\$229.35
Delivery Charge	
All volumes delivered	17.1868 ¢ per m ³
Upstream Charges	
Upstream Recovery charge	0.0352 ¢ per m ³
Transportation and Storage charge	1.8166 ¢ per m ³
Rate Rider for Delay in Revenue Recovery	0.5524 ¢ per m ³
- effective for 10 years ending December 31, 2028	
ECVA Rate Rider	0.1847 ¢ per m ³
- effective for 12 months ending December 31, 2025	
CIACVA Rate Rider	0.5789 ¢ per m ³
- effective for 12 months ending December 31, 2025	
MTVA Rate Rider	0.1648 ¢ per m ³
- effective for 12 months ending December 31, 2025	
ORDA Rate Rider	(0.0870) ¢ per m ³
- effective for 12 months ending December 31, 2025	
Gas Supply Charge	18.0970 ¢ per m ³

⁽¹⁾Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

Unaccounted for Gas (UFG):

Forecasted UFG is applied to all volumes of gas delivered to the customer.

Forecasted Unaccounted for Gas Percentage 0.00 %

Overrun Charges:

Any volume of gas taken during the period of December 16 through April 30 inclusive shall constitute “Overrun Gas” and must be authorized in advance by EPCOR. Delivery of these volumes is available at the Authorized Overrun Charge in addition to applicable Upstream Charges and Gas Supply Charges. EPCOR will not unreasonably withhold authorization.

Authorized Overrun Charge 17.9093 ¢ per m³

Any volume of gas taken during the period of December 16 through April 30 inclusive without EPCOR’s approval in advance shall constitute “Unauthorized Overrun Gas”. Delivery of these volumes will be paid for at the Unauthorized Overrun Charge in addition to applicable Upstream Charges and Gas Supply Charges.

Unauthorized Overrun Charge 428.8650 ¢ per m³

For any volume of Unauthorized Overrun Gas taken, the customer shall, in addition, indemnify EPCOR in respect of any penalties or additional costs imposed on EPCOR by its suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

Nominations:

Union Gas Limited will be the “Upstream Service Provider” to facilitate delivery and balancing of gas supplies to the EPCOR Southern Bruce Natural Gas System. For service under this Rate Schedule, the customer shall nominate for transportation of gas volumes for ultimate delivery to the customer. The customer agrees to nominate its daily gas volumetric requirement to EPCOR, or its designated agent, consistent with industry nomination standards including those nomination requirements of the Upstream Service Provider.

The customer shall nominate gas delivery daily based on its daily gas requirements plus the Forecasted UFG rate as set out in this Rate Schedule.

The nomination calculation shall equal:

$$[(\text{Daily volume of gas to be delivered}) * (1 + \text{Forecasted UFG})]$$

Customers may change daily nominations based on the nomination windows within a day as defined by EPCOR’s agreement with the Upstream Service Provider.

In the event nominations under this Rate Schedule do not match upstream nominations, the nomination will be confirmed at the upstream value.

Customers with multiple connections under this Rate Schedule may combine nominations at the sole discretion of EPCOR. For combined nominations the customer shall specify the quantity of gas to each

meter installation (“Terminal Location”) and the order in which the gas is to be delivered to each Terminal Location.

Load Balancing:

Daily nominations provided by the customer shall be used for the purposes of day-to-day balancing as required under EPCOR’s arrangement with the Upstream Service Provider.

When a customer’s metered consumption on any day is different than the gas nominated for consumption by the customer on any day, this constitutes a “Daily Load Imbalance”. A “Cumulative Load Imbalance” occurs when the ongoing absolute value of Daily Load Imbalances are greater than zero.

To the extent that EPCOR incurs daily or cumulative load balancing charges, the customer will be responsible for its proportionate share of such charges. Charges related to these imbalances are as defined in EPCOR’s agreement with the Upstream Service Provider.

Direct Purchase Delivery

Where a customer elects under this Rate Schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider (“**Ontario Delivery Point**”). T-Service Receipt Contract rates are described in Rate Schedule T1. Transportation and Storage charges may vary depending on the Ontario Delivery Point. Gas Supply Charges in this Rate Schedule are not applicable for Rate T1 customers.

Terms and Conditions of Service

1. In any year, during the period of May 1 through December 15 inclusive, the customers shall receive continuous (“**Firm**”) service from EPCOR, except where impacted by events as specified in EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service including force majeure. During the period of December 16 through April 30 inclusive, any authorized overrun service shall be interruptible at the sole discretion of EPCOR. All service during the period December 16 through April 30 inclusive shall be subject to EPCOR’s prior authorization under the daily nomination procedures outlined in this Rate Schedule and shall constitute Overrun Gas.
2. To the extent that EPCOR’s Upstream Service Provider provides any seasonal or day-to-day balancing rights for EPCOR, the customer shall be entitled to a reasonable proportion of such balancing rights as determined by EPCOR from time to time. If the customer utilizes any of EPCOR’s seasonal or day-to-day balancing services or any other services available from the Upstream Service Provider, the customer agrees to comply with all balancing requirements imposed by the Upstream Service Provider. The customer also agrees to be liable for its share of any such usage limitations or restrictions, fees, costs or penalties associated with the usage of such services, including but not limited to any associated storage fees, daily or cumulative balancing fees or penalties, and gas commodity costs as determined by EPCOR, acting reasonably.
3. EPCOR receives upstream services under the Union Gas Limited M17 Rate Schedule. Details of this upstream arrangement and associated nomination standards and Load Balancing Arrangement are available at www.uniongas.com.
4. The provisions in the “EPCOR Natural Gas Limited Partnership Southern Bruce Natural Gas Operations Conditions of Service” apply, as contemplated therein, to service under this Rate Schedule.

Effective: October 1, 2025
Implementation: All bills rendered on or after October 1, 2025
EB-2025-0264

RATE 16 – Contracted Firm Service

Applicability

Any customer connected directly to EPCOR’s Southern Bruce Natural Gas High Pressure Steel System and who enters into a contract with EPCOR for firm contract daily demand of at least 2,739m³.

Rate

Rates per m³ assume an energy content of 38.89MJ/m³

Bills will be rendered monthly and shall be the total of:

Monthly Fixed Charge ⁽¹⁾	\$1,679.98	
Delivery Charge		
Per m ³ of Contract Demand	114.5223	¢ per m ³
Upstream Charges		
Upstream Recovery charge per m ³ of Contract Demand	14.2434	¢ per m ³
Transportation charge per m ³ of Contract Demand		
Transportation from Dawn	18.2999	¢ per m ³
Transportation from Kirkwall	11.8480	¢ per m ³
Transportation from Parkway	11.8480	¢ per m ³
Rate Rider for Delay in Revenue Recovery	0.0601	¢ per m ³
- effective for 10 years ending December 31, 2028		
CIACVA Rate Rider	4.7092	Per m ³ of Contract Demand per month
- effective for 12 months ending December 31, 2025		
MTVA Rate Rider	1.2397	Per m ³ of Contract Demand per month
- effective for 12 months ending December 31, 2025		
ORDA Rate Rider	(0.1547)	Per m ³ of Contract Demand per month
- effective for 12 months ending December 31, 2025		

⁽¹⁾Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

Unaccounted for Gas:

Forecasted Unaccounted for Gas (UFG) is applied to all volumes of gas delivered to the customer.

Forecasted Unaccounted for Gas Percentage 0.00 %

Overrun Charges:

Any volume of gas taken in excess of the daily Contract Demand or Peak Hourly Volume EPCOR is obligated to transport as per the contract with the customer shall constitute “Overrun Gas” and must be authorized in advance by EPCOR. Delivery of these volumes is available at the Authorized Overrun Charge in addition to applicable Upstream Charges. EPCOR will not unreasonably withhold authorization.

Authorized Overrun Charge 5.5964 ¢ per m³

Any volume of gas taken in excess of the daily Contract Demand or Peak Hourly Volume EPCOR is obligated to transport as per the contract with the customer without EPCOR’s approval in advance shall constitute “Unauthorized Overrun Gas”. Delivery of these volumes will be paid for at the Unauthorized Overrun Charge in addition to applicable Upstream Charges.

Unauthorized Overrun Charge 428.9753 ¢ per m³

For any volume of Unauthorized Overrun Gas taken, the customer shall, in addition, indemnify EPCOR in respect of any penalties or additional costs imposed on EPCOR by its suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

Nominations:

Union Gas Limited will be the “Upstream Service Provider” to facilitate delivery and balancing of gas supplies to the EPCOR Southern Bruce Natural Gas System. For service under this Rate Schedule, the customer shall nominate for transportation of gas volumes for ultimate delivery to the customer. The customer agrees to nominate its daily gas volumetric requirement to EPCOR, or its designated agent, consistent with industry nomination standards including those nomination requirements of the Upstream Service Provider.

The customer shall nominate gas delivery daily based on its daily gas requirements plus the Forecasted UFG rate and Fuel Ratio. The Forecasted UFG rate is as set out in this Rate Schedule. The Fuel Ratio is the Shipper Supplied Fuel rates applicable to the receipt point of gas defined in the “Gas Supply” section of this Rate Schedule.

The nomination calculation shall equal:

$$[(\text{Daily volume of gas to be delivered}) * (1 + \text{Forecasted UFG}) * (1 + \text{Fuel Ratio})]$$

Customers may change daily nominations based on the nomination windows within a day as defined by EPCOR’s agreement with the Upstream Service Provider.

In the event nominations under this Rate Schedule do not match upstream nominations, the nomination will be confirmed at the upstream value.

Customers with multiple connections under this Rate Schedule may combine nominations at the sole discretion of EPCOR. For combined nominations the customer shall specify the quantity of gas to each

meter installation (“Terminal Location”) and the order in which the gas is to be delivered to each Terminal Location.

Load Balancing:

Daily nominations provided by the customer shall be used for the purposes of day-to-day balancing as required under EPCOR’s arrangement with the Upstream Service Provider.

When a customer’s metered consumption on any day is different than the gas nominated for consumption by the customer on any day, this constitutes a “Daily Load Imbalance”. A “Cumulative Load Imbalance” occurs when the ongoing absolute value of Daily Load Imbalances are greater than zero.

To the extent that EPCOR incurs daily or cumulative load balancing charges, the customer will be responsible for its proportionate share of such charges. Charges related to these imbalances are as defined in EPCOR’s agreement with the Upstream Service Provider.

Gas Supply:

Unless otherwise authorized by EPCOR, customers under this Rate Schedule must deliver firm gas at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider (“**Ontario Delivery Point**”). The customer or their agent must enter into a T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. T-Service Receipt Contract rates are described in Rate Schedule T1.

The customer must deliver to EPCOR on a daily basis the volume of gas to be delivered to the customer’s Terminal Location plus the Forecasted UFG rate and Fuel Ratio. Transportation charges vary depending on the Ontario Delivery Point at the rates provided in this Rate Schedule. The Forecasted UFG rate is as set out in this Rate Schedule, and the Fuel Ratio is the Shipper Supplied Fuel rates of the Ontario Delivery Point related to necessary compressor or other fuel requirements of the Upstream Service Provider.

The Gas Supply calculation shall equal:

$$[(\text{Daily volume of gas to be delivered}) * (1 + \text{Forecasted UFG}) * (1 + \text{Fuel Ratio})]$$

Terms and Conditions of Service

1. EPCOR receives upstream services under the Union Gas Limited M17 Rate Schedule. Details of this upstream arrangement and associated nomination standards, applicable Fuel Ratio, and Load Balancing Arrangement are available at www.uniongas.com.
2. The provisions in the “EPCOR Natural Gas Limited Partnership General Terms and Conditions for Rate 16 Customers” apply, as contemplated therein, to service under this Rate Schedule.

Effective: October 1, 2025

Implementation: All bills rendered on or after October 1, 2025

EB-2025-0264

RATE T1 – Direct Purchase Contract Rate

Availability

Rate T1 is available to all customers or their agent who enter into a T-Service Receipt Contract for delivery of gas to EPCOR. The availability of this option is subject to EPCOR obtaining a satisfactory agreement or arrangement with EPCOR’s Upstream Service Provider for direct purchase volume.

Eligibility

All customers who must, or elect to, purchase gas directly from a supplier other than EPCOR. These customers must enter into a T-Service Receipt Contract with EPCOR either directly or through their agent, for delivery of gas to EPCOR at a receipt point listed on the upstream transportation contract that EPCOR has with the Upstream Service Provider (“**Ontario Delivery Point**”).

Rate

All charges in the customer’s appropriate Rate Schedule excluding Gas Supply Charge shall apply. Applicable Transportation and Storage charges are determined based on the Ontario Delivery Point.

In addition, administration fees apply to customers who elect to enter into a T-Service Receipt Contract with EPCOR and are detailed in the Direct Purchase Contract with the customer or its agent.

For gas delivered to EPCOR at any point other than the Ontario Delivery Point, EPCOR will charge the customer or their agent all approved tolls and charges incurred by EPCOR to transport the gas to the Ontario Delivery Point.

Unaccounted for Gas:

Forecasted Unaccounted for Gas (UFG) is applied to all volumes of gas supplied:

Forecasted Unaccounted for Gas Percentage	0.00 %
--	--------

Gas Supply:

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must deliver firm gas at a daily volume acceptable to EPCOR, to an Ontario Delivery Point, and, where applicable, must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

The customer or its agent must deliver to EPCOR on a daily basis, at the Ontario Delivery Point, the volume of gas to be delivered to the customer’s Terminal Location plus the Forecasted UFG rate and Fuel Ratio. Where the Forecasted UFG rate is as set out in this Rate Schedule, and the Fuel Ratio is the Shipper Supplied Fuel rates of the Ontario Delivery Point related to necessary compressor or other fuel requirements of the Upstream Service Provider.

The Gas Supply calculation shall equal:

$$[(\text{Daily volume of gas to be delivered}) * (1 + \text{Forecasted UFG}) * (1 + \text{Fuel Ratio})]$$

Terms and Conditions of Service

The provisions in the “T-Service Receipt Contract General Terms and Conditions” apply, as contemplated therein, to service under this Rate Schedule.

Effective: October 1, 2025

Implementation: All bills rendered on or after October 1, 2025

EB-2025-0264

EPCOR NATURAL GAS LIMITED PARTNERSHIP

Schedule of Miscellaneous and Service Charges

A		B
Service		Fee
1	Service Work	
2	During normal working hours	
3	Minimum charge (up to 60 minutes)	\$100.00
4	Each additional hour (or part thereof)	\$100.00
5	Outside normal working hours	
6	Minimum charge (up to 60 minutes)	\$130.00
7	Each additional hour (or part thereof)	\$105.00
8		
9	Miscellaneous Charges	
10	Returned Cheque / Payment	\$20.00
11	Replies to a request for account information	\$25.00
12	Bill Reprint / Statement Print Requests	\$20.00
13	Consumption Summary Requests	\$20.00
14	Customer Transfer / Connection Charge	\$35.00
15		
16	Reconnection Charge	\$85.00
17		
18	Inactive Account Charge	ENGLP's cost to install service
19		
20	Late Payment Charge	1.5% / month, 19.56% / year (effective rate of 0.04896% compounded daily)
21		
22		
23	Meter Tested at Customer Request Found to be Accurate	Charge based on actual costs
24	Installation of Service Lateral ⁽¹⁾	No charge for the first 30 meters

Note: Applicable taxes will be added to the above charges

¹No Charge for initial connection