From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Monday, August 25, 2025 9:26 AM

To: Office of the Registrar < Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

I am writing to express my strong opposition to Enbridge Gas Inc.'s application to increase its natural gas distribution rates. This proposal is not only ill-timed, it is deeply out of touch with the economic realities faced by the average household. Across Ontario and Canada, families are stretched to their financial limits. The cost of housing, food, transportation, and other essentials has skyrocketed. Inflation continues to outpace wages. Many people are working multiple jobs and still can't make ends meet. For some, it's a matter of choosing between heating their home and putting food on the table. Now, a proposed hike in gas rates threatens to push even more households into crisis. This isn't a plea from a place of convenience, it's from necessity. Meanwhile, Enbridge remains an immensely profitable corporation. With a market capitalization that recently exceeded \$100 billion USD which is over \$135 billion CAD, and a 2024 executive payout of \$23.7 million, it is clear that the company is not struggling. Instead, it is flourishing on the backs of everyday people. It is ethically indefensible for a company of this scale and profitability to demand more from residents who have so little left to give. Natural gas is not a luxury, it's a basic utility that people rely on to survive harsh Canadian winters. A rate increase would disproportionately hurt low-income families, seniors on fixed incomes, and vulnerable individuals already living below the poverty line. The Ontario Energy Board has a critical responsibility to protect the public interest, not to rubber-stamp rate increases for corporate gain. I urge you to consider the broader social and economic implications of this decision. Approving this rate hike would not only deepen financial hardship for thousands of families, it would send a message that corporate profits matter more than people's well-being. I respectfully ask the Board to reject this application in its entirety. Thank you for your time and consideration.

Name: Carla Thomas

Do you reside in the impacted service area?: No