
From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Friday, August 22, 2025 5:52 PM

To: Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster <Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

To Whom it May Concern, Enbridge Gas Inc. regularly and steadily files applications for ever-increasing rate hikes, subsidies for the company NOT the consumer and numerous exempt exceptions to rules that apply to all other businesses. An application with the Ontario Energy Board on August 31, 2024, seeking approval to clear balances recorded in certain 2022 deferral and variance accounts related to its delivery of natural gas conservation and energy efficiency programs for the 2022 program year, was the only application denied by the OEB. Yet, it was granted after ‘tweaking’. The OEB has granted 12 of the past 13 such requests from Enbridge with the only exception being EB 2024-0193 in which the OEB eventually granted with further clarification which was needed. Customers were overcharged and we continue to be overcharged and surcharged Now, Enbridge is increasing rates in an underhanded way to re-coup “recovery” amounts from their customers. This latest application EB -2025-0163 is attempting to justify these larger than legal scale increase of rates using the Canadian Federal Carbon Tax emissions strategy as an excuse for an increase beyond financial acceptability of the struggling Canadian family. This is even more evident considering that Enbridge is a monopoly for natural gas delivery in Ontario. Hidden within almost all of these ‘accepted’ applications from Enbridge; by the OEB for increases, payment re-structuring and sur-charges changes, is the fact that the payment of certain government mandated taxes should NOT be fully passed onto the consumer, legislated corporate tax should not be hidden into rate hikes, recoup or recovery of court-ordered pay-backs should not penalize the consumer and using the Federal Carbon Emissions deadlines are NOT the responsibility of the consumer considering we were forced to pay for a pipeline, last year. As an aside, Canada, as a country is NET NEGATIVE in Carbon Emissions. Our forests remove more emissions than our country produces. Constant acceptance of Enbridge applications appears as an OEB sanctioning of all things Enbridge. Clearly, the approved rate hike amounts are forced upon us. The OEB should protect us. These approved increases without any proper and full vetting of the actual reasons why these increased rates are forced upon customers and without understandable, full disclosure - should not happen. The average customers will not have, nor should they be expected to have, an in-depth understanding of the breakdowns and the excuses being continually used to charge them more. The only realistic recourse or options for the average consumer is to 1 do nothing, 2 write a letter and hope it makes an impact or 3 switch to higher cost hydro for heating. Along with the multitude of other letters sent in this regard, I also strongly oppose Enbridge Gas proposed 2026 natural gas rate increases in this application. I also agree with others who have written that we, as customers, continue to experience inaccurate billing estimates and steadily rising costs from

Enbridge. Last year, we were forced to subsidize new pipelines at a cost of roughly 600 dollars per household. This year we are being forced to cover Carbon Taxes. These two DO NOT add up. Along with many other letter writers to you, I also urge and plead with the Board to reject this rate increase and I PLEAD that the OEB should enforce strong penalties against this mafia style of rate increase and surcharging by forcing consumers to pay ever increasing rates without actually understanding the true reasons and without full disclosure by Enbridge. Have stronger cost controls demand measurable productivity. Thank You Beverly Miller Guelph, Ontario

Name: Beverly Miller

Do you reside in the impacted service area?: Yes