
From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Friday, August 15, 2025 1:42 PM

To: Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster <Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

Reading through the Enbridge application for changes in rate charges is not clear whether the amount is applied monthly or annually. Because the rate of inflation is not in keeping with all the additional rate hikes for necessities, my fear is that there is no safety net for an essential service such as heat and pensioners such as myself and lower to mid income people are going to be tossed out in the cold come winter. I would like to know what the additional charge to customers will result in for profit to the provider.... \$31 to \$48 dollars in a year is palatable but if for a month, would be totally unattainable for many families. My wish is that the federal government be overseeing essentials such as home heating and hydro, to ensure such services do not gouge the customer. Thank you.

Name: Cindy Leonard

Do you reside in the impacted service area?: Yes