From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Sunday, August 17, 2025 6:46 PM

To: Office of the Registrar < Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

LETTER OF COMMENT

Comments:

Enbridge has informed us that another application for increased rates has been submitted. This is on top of my July bill, where the costs almost doubled, though my total consumption was only 5cum. Enbridge is a monopoly in this region, so there is no choice. Rapidly increasing costs are built into the distribution fees, so the amount of gas I use makes almost no difference to the bills. Customers do the company's work for it by reading their own meters, thus keeping its own manpower costs down. Fees for all aspects of life are increasing much faster than wages. This needs to be brought under control, and I write to ask you to deny Enbridge's request for yet another increase. Thank you.

Name: Erin Menard

Do you reside in the impacted service area?: Yes