From: Ontario Energy Board <webmaster@oeb.ca>

**Sent:** Saturday, August 16, 2025 7:25 PM **To:** Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0163

## **LETTER OF COMMENT**

## Comments:

I am writing to provide my comments on the proposed Enbridge Gas rate increase. As a residential customer, I am concerned about the frequency and magnitude of recent rate increases. Natural gas is an essential service, and each increase directly impacts household affordability, especially during a time when overall living costs including groceries, insurance, and housing are already rising faster than wages. While I understand that gas commodity prices can fluctuate due to market forces, I am concerned that customers have limited visibility into the drivers of these increases and whether Enbridge and the Ontario Energy Board are doing enough to minimize the impact on consumers. I respectfully urge the OEB to Consider whether the increase could be phased in to reduce the immediate burden on households. Ensure that customers are given clear, plain language explanations of the factors behind each adjustment. Explore all possible cost control measures before approving further increases. I appreciate the opportunity to share my perspective and hope that the Board will give strong consideration to the affordability challenges faced by ordinary Ontarians. Sincerely, Feng

Name: Feng Wang

Do you reside in the impacted service area?: Yes