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From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Friday, August 15, 2025 11:37 PM

To: Office of the Registrar <Registrar@oeb.ca>

Subject: Redacted - Letter of Comment - EB-2025-0064

-- Name --

Matt McIndoo

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Dear OEB and Enbridge Gas,

I write to you to express my dismay and to decline this rate increase. Enbridge's financials clearly show that the company is not in a position of need. It's my understanding that for their FY ending March 2025, Enbridge reported a gross profit of 18 billion, and in 2024, its annual gross profit was still shy of 18 billion. In 2023, Enbridge had a gross profit of 16 billion. Common sense and logic dictates that this trajectory demonstrates that Enbridge is operating with increasing profitability. Contrarily, the services I receive remain the exact same (in fact, are lesser due to the installation of a smart thermostat and improvements to housing sealing, insulation, and mindful usage). It is rare that Enbridge completes a meter read and relies on customers for this information. I struggle to find the rationale behind a rate increase. This is a no-brainer for OEB - you are independent to protect the interests of consumers and deliver public value. I demand to ask, "what value does this rate increase bring the public" when there is no further benefit to my services, Enbridge continues to have record profits, and macroeconomic factors burden the entire customer base. OEB should decline the rate increase and state common sense for their reasoning. An affirmative decision for a rate increase would further jeopardize public trust in the independent OEB. Sincerely