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From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Saturday, August 16, 2025 8:16 AM

To: Office of the Registrar <Registrar@oeb.ca>

Subject: Redacted - Letter of Comment - EB-2025-0064

-- Name --

Shaun Baddeley

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Dear Board,

I hope this message finds you well. I am writing to the board against the proposed price increases proposed by Enbridge Inc.

First off, the lack of transparency and disclosure from Enbridge is extremely alarming.

First off, they are proposing an increase of about 10%, well above the rate of inflation. That's unacceptable. Times are hard, wages aren't increasing so to request 10% without any explanation why such an increase over the rate of inflation (I'll be generous and say 3%) is robbery. How do they justify the extra 7% increase? No explanation provided at all.

In their email notice to customers, they provide no details relevant for a customer to understand the impact. They do not list the current rate or provide a summary of the % increases, likely because they know if they did tell us they want to increase at 10%, more people would be writing in.

I find the increase too much, unjustified and the tactics that Enbridge is using to push it through with minimal pushback from customers to be unethical and lacks transparency.

I strongly recommend the board reject this increase and set a fair increase instead (no more than 5% IF they can justify their costs increased more than inflation). It's down right disturbing a company with a monopoly is allowed to be so unethical and lack any transparency with their customers. It's not my responsibility or job to search through there 100 page applications. They should be forthcoming and upfront, and they have not been.

I hope this message finds the board.

Thank you for your time.

Best regards,

Shaun Baddeley