



From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 29, 2025 1:30 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2025-0044

LETTER OF COMMENT

Comments:

The fact that Entegrus wants to up their rates once again is ridiculous. My bill is already between \$400-\$560 a month. I do not have a pool. We have a hot tub. We use hydro during the off peak hours as much as possible. My bill is already between up \$100 a month from the previous year with zero changes to our residence. We have energy star appliances. I know I'm not the only person in this city whose bill has gone up drastically. I would like to know how much Entegrus is profiting and how much more they will be profiting by increasing everyone's bills. Also what would you suggest Entegrus customers do to have a lower bill besides install solar panels which I'm sure most people can't afford because we're paying an obscene hydro bill as is. What is the justification for this rate hike? Please do not allow Entegrus to raise their rates any further as they are already price gouging all their customers because they know we have no option but to use them as our electricity company.

Name: Amanda MacEvoy

Do you reside in the impacted service area?: Yes