

From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Monday, September 29, 2025 1:36 PM **To:** Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0044

LETTER OF COMMENT

Comments:

I strongly believe there should not be any further increases to hydro rates or service fees. Many households are already struggling to keep up with the rising cost of living, and hydro is an essential service that people simply cannot go without. Increasing rates at a time like this only adds unnecessary financial stress to families who are already stretched thin. Instead of passing these costs onto customers, I urge you to explore more responsible alternatives. This could include reducing unnecessary administrative expenses, reviewing executive compensation and bonuses, improving energy efficiency within your operations, or seeking government funding and subsidies to offset costs. These solutions would protect customers from additional hardship while still addressing your organization's financial needs. I ask that you reconsider these increases and prioritize fairness and compassion in your decisionmaking. Families should not have to choose between paying their hydro bill and meeting other basic needs.

Name: Mandy Champeau

Do you reside in the impacted service area?: Yes