

**From:** Ontario Energy Board <webmaster@oeb.ca>

**Sent:** Monday, September 29, 2025 1:44 PM **To:** Office of the Registrar <Registrar@oeb.ca>

Cc: Webmaster < Webmaster@oeb.ca>

Subject: Redacted - Letter of Comment Submitted: EB-2025-0044

## LETTER OF COMMENT

## **Comments:**

An increase in Entegrus hydro rates is unacceptable for low-income RGI renters for three main reasons: 1 It creates energy poverty Low-income households spend a much greater percentage of their income on utilities. Even a small increase forces them to choose between paying the hydro bill and buying essentials like food or medicine. 2 They live in less efficient homes Renters often live in older, less energy-efficient housing but cannot afford to make the necessary insulation or appliance upgrades to lower usage. They are stuck with high bills regardless of their conservation efforts. 3 It is an inequitable burden Electricity is a basic necessity. Raising the cost disproportionately burdens the most vulnerable citizens and threatens their housing stability and health, which is fundamentally unfair. The utility should explore targeted relief programs instead of across-the-board rate hikes.

Name: Brandon Hansen

Do you reside in the impacted service area?: Yes