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**From:** Ontario Energy Board <webmaster@oeb.ca>  
**Sent:** Monday, September 29, 2025 2:20 PM  
**To:** Office of the Registrar <Registrar@oeb.ca>  
**Cc:** Webmaster <Webmaster@oeb.ca>  
**Subject:** Redacted - Letter of Comment Submitted: EB20250044

## **LETTER OF COMMENT**

### **Comments:**

I understand that increases across most services are necessary. Wages, transportation costs, infrastructure are part of the equation. I do not agree with or find it appropriate any increase over 10%. There is no viable explanation for the numbers that I understand are being proposed and that will impact residential customers. I have watched my bill increase slowly; we are barely home in the summer, rarely run a/c and live in a newer build. I am hopeful that your job is to have some control over affordable and appropriate increases.

**Name:** Sandra Carson

**Do you reside in the impacted service area?:** Yes