



From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 29, 2025 3:32 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2025-0044

LETTER OF COMMENT

Comments:

To Whom It May Concern, I am writing to express my strong opposition to the proposed rate increase submitted by Entegrus. The cost of living is already at an all-time high, and hydro is a necessity that households cannot simply reduce further without serious impacts to their well-being. Despite careful energy use, my monthly hydro bill is already significant and difficult to manage. Introducing additional charges, whether through increased service fees or dramatic percentage increases for Class B customers will place an even heavier burden on families who are already stretched thin. For many of us, wages have not increased in proportion to rising costs across housing, food, insurance, and other essentials. Hydro is not a luxury; it is an essential service, and affordability must remain a priority. Customers are already paying steep monthly bills before this proposed increase, and there are limits to how much more we can reasonably be expected to absorb. I respectfully urge the Ontario Energy Board to reject this application for higher rates. Entegrus should not be permitted to pass disproportionate costs onto everyday customers who have no choice but to rely on their service. Thank you for considering my concerns.

Name: Kate Johnston

Do you reside in the impacted service area?: Yes