



From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 29, 2025 3:38 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2025-0044

LETTER OF COMMENT

Comments:

I am writing to you regarding Entegrus' recent application to increase electricity distribution rates. While I understand that utilities must balance operating costs with maintaining safe and reliable service, I wish to express my deep concern about the impact such an increase will have on households in our community. The current economic climate has placed extraordinary strain on families across Ontario. Many households are already struggling to manage the rising costs of housing, groceries, fuel, and other essential expenses. For many, electricity is not a discretionary purchase but a basic necessity, and even modest increases in utility rates can tip the balance into financial hardship. In particular, those on fixed incomes, seniors, and lower-income households will be disproportionately affected. At a time when Ontarians are being asked to do more with less, an added burden on energy costs risks deepening inequities and reducing quality of life. I respectfully urge the Ontario Energy Board to carefully consider the broader social and economic consequences of approving Entegrus' application. While I recognize the need for utilities to maintain infrastructure and service reliability, I believe it is equally important to protect consumers—especially in a moment where affordability challenges are at the forefront for so many families. Thank you for your attention to this matter and for the Board's continued role in balancing the needs of utilities with the well-being of the people of Ontario.

Name: Sarah Noble

Do you reside in the impacted service area?: Yes