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**From:** Ontario Energy Board <webmaster@oeb.ca>  
**Sent:** Monday, September 29, 2025 5:27 PM  
**To:** Office of the Registrar <Registrar@oeb.ca>  
**Cc:** Webmaster <Webmaster@oeb.ca>  
**Subject:** Redacted - Letter of Comment Submitted: EB-2025-0044

## **LETTER OF COMMENT**

### **Comments:**

There are concerns that Entregus is ripping people off in St. Thomas. They already are a monopoly and are currently in the process of wanting to raise their rates. This summer our rates were double for power outages that are not our problem - It's Entregus. The higher tax rebate does not equal to how much more they would charge and the cost of living is already too much. They sent our an email stating they were looking into unchanging us and it was very confusing and not straight forward. Please consider the cost of living and how they already are ripping people off in St. Thomas.

**Name:** Kayla Pruim

**Do you reside in the impacted service area?:** Yes