



From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 29, 2025 2:30 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Letter of Comment Submitted: EB-2025-0044

LETTER OF COMMENT

Comments:

I am writing to provide my comments on Entegrus Powerlines Inc.'s current application seeking approval for increases to service fees and rates for Class B customers. I do not believe these proposed increases are appropriate or justified. Electricity and water are not luxury goods; they are fundamental necessities of life for Ontarians. While Entegrus may be a privately owned entity, it is entrusted with the delivery of an essential public service. Its foremost obligation should be to ensure the stable and reliable distribution of utilities, not to generate excessive profits at the expense of its customers. In my community, many households are already paying more than \$400 per month for utility services. For countless families, these costs are unaffordable and unsustainable, particularly given the ongoing affordability crisis in Ontario. Approving additional increases will only deepen financial hardship for many customers. Furthermore, Entegrus has a troubling record that should weigh heavily in the Board's consideration of this application. The company has repeatedly failed to comply with its own Conditions of Service and, by extension, the Ontario Energy Board's Distribution System Code. In addition, Entegrus has engaged in behaviour that I would characterize as improper and, in some instances, unlawful. It is not an organization that has demonstrated the responsibility or integrity that would warrant regulatory favour in the form of new fee or rate increases. For these reasons, I strongly urge the Ontario Energy Board to deny Entegrus' application for increased service fees and rates for Class B customers. The Board's mandate is to balance the interests of both consumers and distributors, but in this case the harm to customers far outweighs any justification put forward by Entegrus. Thank you for considering my comments.

Name: Derek Rice



Do you reside in the impacted service area?: Yes

