



BY E-MAIL

October 31, 2025

Christine E. Long
VP, Regulatory Affairs and Privacy Officer
Alectra Utilities Corporation
2185 Derry Road West
Mississauga, ON L5N 7A6
christine.long@alectrautilities.com

LETTER OF DIRECTION

Dear Christine E. Long:

**Re: Alectra Utilities Corporation (Alectra Utilities)
2027-2031 Custom Rate Application for Electricity Rates and Charges
Ontario Energy Board File Number: EB-2025-0252**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Alectra Utilities's 2027-2031 Custom Rate application (Notice). The Notice will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **November 7, 2025**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed Notices, the application and evidence, and any amendments thereto, on Alectra Utilities' website.
2. To arrange for the service of the enclosed English and French versions of the Notices, the application and evidence on all intervenors in Alectra Utilities past proceedings: EB-2019-0018 and EB-2022-0013.
3. To arrange for service of the enclosed English and French versions of the Notices on customers for whom Alectra Utilities has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

"Alectra Utilities Corporation has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

« Alectra Utilities Corporation avons déposé une requête auprès de la Commission de l'énergie de l'Ontario de modifier nos tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. »

The email must include the words "Notice of Hearing / l'avis d'audience" within the email subject line and provide a link to the Notices as posted on Alectra Utilities' website posted in accordance with paragraph 1.

4. To post the following message if Alectra Utilities has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."
 - b) « Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. »

The post(s) is required to include the Bigbox Ad and to provide a link to the English and French versions of the Notices as posted on Alectra Utilities' website in accordance with paragraph 1.

5. To provide a copy of the English and French versions of the Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Ritchie Murray
Acting Registrar

Enclosed:

- Notices
- Media Estimate
- Big Box Ads

c: Natalie Yeates, Director, Regulatory Affairs and Reporting
Charles Keizer, Torys LLP