

From: STEPHANIE WYNDHAM <[REDACTED]>
Sent: Thursday, November 6, 2025 12:21 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: EB-2025-0252

To: Ontario Energy Board

P.O. Box 2319

27th Floor, 2300 Yonge Street

Toronto, ON M4P 1E4

Subject: Opposition to Alectra Utilities Corporation Rate Increase (EB-2025-0252)

Dear Ontario Energy Board Members,

I am writing as a resident and customer of Alectra Utilities in the Enersource rate zone (Mississauga) to express my strong opposition to the proposed electricity distribution rate increase effective January 1, 2027.

While I understand that utilities must maintain and upgrade infrastructure, I do not believe this rate increase is justified. Households in Mississauga are already facing significant cost-of-living pressures, including rising housing, grocery, insurance, and fuel costs. Alectra's proposed \$3.41 monthly increase for a typical residential customer — though it may appear modest — adds further strain on families, seniors, and fixed-income residents.

Moreover, Alectra's request to harmonize and standardize rates across its legacy utilities does not necessarily translate to fairness for consumers. Many residents in Mississauga have consistently paid higher hydro delivery rates than neighbouring municipalities, and the proposed framework appears to perpetuate these regional disparities rather than reduce them.

I urge the Ontario Energy Board to:

1. Reject the proposed rate increases and require Alectra to demonstrate clear, measurable consumer benefits or cost savings before any future rate hike is approved; and
2. Ensure greater transparency and public accountability regarding how collected delivery charges are reinvested into service reliability and local infrastructure improvements.

Ontario families deserve stable, affordable electricity pricing and a regulatory process that protects consumers — not one that automatically passes corporate operating costs onto ratepayers.

Thank you for considering this submission. I appreciate the Board's continued efforts to balance fair returns for utilities with affordability for Ontario residents.

Sincerely,

Stephanie Wyndham

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent from my iPhone