

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Thursday, November 6, 2025 2:24 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2025-11-06

-- Case Number --
EB-2025-0044

-- Name --
SHAOHUA CHEN

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Do you reside in the impacted service area? --
Yes

-- Comments --

I am a resident of Vaughan, within Alectra's PowerStream rate zone. After reviewing the notice for Application EB-2025-0252, I understand that Alectra is proposing to harmonize its legacy rate zones and adjust distribution rates starting in 2027. While I support the goal of simplifying rate structures and improving long-term efficiency, I am concerned about the proposed increase of approximately \$1.99 per month for customers in Vaughan. As a residential customer, I have not seen clear evidence that this adjustment will translate into better reliability, infrastructure investment, or customer service in my area. I encourage the Board to ensure that any rate increase is matched with measurable service improvements and transparent reporting so that customers understand the value they are receiving. Thank you for considering my comments.

-- Receive a copy of the decision? --
Yes

-- Attachment --