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From: Ontario Energy Board <webmaster@oeb.ca>  
Sent: Friday, November 7, 2025 4:29 PM  
To: Office of the Registrar <Registrar@oeb.ca>  
Subject: Redacted - Letter of Comment - EB-2025-0252

-- Name --  
Satyajit Sharma

-- Do you reside in the impacted service area? --  
Yes

-- Comments --

I am a residential customer in the Hamilton service area served by Alectra Utilities. I'm writing to express concern about the proposed distribution-rate increase under file EB-2025-0252.

As a customer who actively manages electricity use, I track my monthly consumption closely. Between January and October 2025, my usage ranged from roughly 400 kWh in spring months to over 1,300 kWh in the summer, averaging around 800 kWh per month. Mid-year, I switched from the Tiered rate plan to Time-of-Use (TOU) to manage costs more efficiently. My October billing data shows about 63 percent of my usage during Off-Peak hours, which reflects deliberate conservation and load-shifting habits.

Despite these efforts, the proposed increase—approximately \$11.55 per month for a typical 750 kWh household—would raise annual costs at a time when every essential expense is climbing. For households with higher summer usage, the impact is greater. It's difficult to justify further distribution increases when customers are already absorbing higher living costs and when Alectra's executive compensation and capital spending continue to grow.

The largest and most confusing part of the bill is the delivery charge. I've asked for clear explanations and never received one that makes sense. If electricity must reach customers to be usable, delivery isn't an optional add-on — it's part of the core service. Charging separately and then raising that portion again feels like paying twice for the same trip: once for the train ticket, and again for the right to use the tracks. Customers aren't fooled by new labels on old costs. If this increase is truly necessary, Alectra should show exactly what part of the system requires new funding, what efficiencies have been found, and why existing delivery charges aren't sufficient to cover what is, by definition, a basic function of service.

I respectfully ask the Board to scrutinize the necessity and proportionality of the requested increase, including executive pay structures and cost allocations that drive it. Any approved rate change should reflect clear evidence of need, measurable system improvements, and transparent accounting — not simply cost pass-throughs to consumers.

Thank you for the opportunity to comment and for ensuring that ratepayers' perspectives are given real weight in this process.